

Acoustic Movable Wall Sliding Folding Partition Service



SERVICING

Planned preventative and ad hoc tailored maintenance agreements



REPLACEMENT

Life cycle and full damage replacement of parts for most systems



SUPPLY

Design, manufacture and installation of new installations



HEALTH & SAFETY

H&S law compliance and certification

Is your system Health & Safety Compliant
- WHO IS LIABLE?





ARE YOU LEGALLY COMPLIANT?

Relevant Legislation

Health & Safety at Work Act 1974

Workplace (Health & Safety & Welfare)
Regs 1992

Provision of Work Equipment
Regs 1998

Management of Health & Safety at
Work Regs 1999

Benefits of regular maintenance:

Extend the life of your movable wall.

Comply with all H&S legislation.

Maintain acoustic integrity.

Continued safe operation for your staff.

Constant revenue stream from a
functional wall.

The Provisions of Work Equipment 1998 Section 2 sub section 6 clause 2 states that

“Every employer shall ensure that work equipment exposed to conditions causing deterioration which is liable to result in dangerous situations is inspected”

(a) at suitable intervals; and

(b) each time that exceptional circumstances which are liable to jeopardise the safety of the work equipment have occurred, to ensure that health and safety conditions are maintained and that any deterioration can be detected and remedied in good time.

Therefore, it is a breach of statutory duty under health and safety law if you do not maintain, service and repair where necessary, your movable wall system. Regular maintenance of movable walls and sliding folding partitions is usually overlooked and the serious nature of track or roller failure greatly underestimated. Dependent upon size, individual panels can weigh anything between 50Kgs and 200Kgs which in the event of failure could cause death or serious injury, resulting in heavy fines or prosecution for failing to exercise a duty of care.

Subject to usage, we recommend that all movable walls and sliding folding partitions are serviced every 6-12 months.

It is your responsibility to ensure your movable walls and sliding folding partitions are serviced at least every 12 months. Without proof that you have complied with health and safety law, any liability as a result of accident or injury to the user, or those in the near vicinity of the wall, will be the site owner's or employer's responsibility.

Pro-Servicing are one of the industry's most dynamic and successful specialist companies offering tailored servicing, repair and replacement solutions throughout the UK. Our service includes:

Planned Preventative Maintenance

Our planned preventative maintenance service ensures the longevity of movable wall installations and reduces the likelihood that expensive repairs or a replacement wall are required.

By scheduling the maintenance period to suit the wall usage, Pro-Servicing usually identify and eliminate the cause of operational difficulties and excessive wear and tear.

Our experience shows that there is usually a marked reduction in the sound reducing performance as damaged or poorly working peripheral seals compromise the acoustic integrity. This causes complaints from users and in the worst case, loss of revenue as a result of poor acoustic performance.

Full Replacement

Movable walls and sliding folding partitions do have a life cycle and there is a point where maintenance and repair becomes either impossible or uneconomical.

Pro-Servicing boasts over 45 years combined movable wall experience in the design, supply and installation of movable walls and sliding folding partitions. Utilising this experience we will assist you in choosing the correct movable wall system and specification that matches your requirements.

Repairs and Refurbishment

A complete replacement of a movable wall is usually unviable due to the supply and installation costs as well as the loss of revenue from having the wall system out of action for a prolonged period of time.

Pro-Servicing employ some of the most experienced movable wall engineers in the UK who are able to diagnose and repair most makes of movable walls and sliding folding partitions.

Where there has been external damage to panel faces, or just to keep up with changing environments, we are able to replace panel faces or decorate with bright, fresh colours. Additional finishes included pin boards, dry wipe white boards and wall papers.

New Installations

Pro-Servicing offer a full inhouse design, supply and installation service to suit most applications ranging from high acoustic movable partitions to vinyl concertinas.

Correct Operation

A large amount of repairs are as a result of incorrect operation by users. Movable wall panels are deceptively heavy due to the ease of operation but are capable of serious crush injuries. Your work place risk assessments should have taken this into account and state that only trained and authorised personnel may operate the wall.

Pro-Servicing will offer training on the safe and correct operation of your system to your staff.



OPTIONAL SERVICE PACKAGES

Gold Platinum Refurb

Inspect wall post to ensure they are both secure and plumb	•	•	
Relevel panels where required	•	•	
Check panel carrier rollers and bearings for wear	•	•	
Lubricate panel carrier rollers and bearings	•	•	
Check the track suspension for movement or structural faults	•	•	
Check the stacking area track suspension for alignment or structural faults	•	•	
Clean out the inside of the head track and report on damage	•	•	
Lubricate the inside edge of the head track	•	•	
Operate the internal winding mechanism and check for signs of fatigue	•	•	
Check that the top and bottom pressure beams are moving freely (movable walls only)	•	•	
Check that acoustic pressure beam seals are intact and report on damage	•	•	
Check the operation of the telescopic panel (movable wall only)	•	•	
Check all post abutment acoustic seals on the telescopic panel	•	•	
Check peripheral rubber seals to all panels for wear and tear	•	•	
Check panel edge profiles and facing board fixings and adjust where required	•	•	
Inspect pass door ironmongery and hinges for wear	•	•	
Operation manual on how to use the walls safely and correctly			•
Clean the aluminium edge profiles on all panels			•
Full cleaning of the panel facing board			•
Track painting (* subject to terms and site conditions)			•
On site correct operational training for staff	•	•	•
Test and commission system	•	•	•
Completion Certification	•	•	•

REFURBISHMENT OPTION

Refurbishments are subject to a detailed survey prior to quoting. The items included below within the refurbishment option are indicative of the type of works usually undertaken and does not constitute a list of the works to be done.

Panel face replacement (optional)	•
Panel face decoration and / or papering (optional)	•
Track replacement	•
Roller replacement	•
Internal spring & gearbox replacement	•

Preparation of the track will consist deep degreasing of the underside of the track and rubbing down to provide a key only. Spray paint in RAL 9010 will be used unless already painted in emulsion when white emulsion will be used.

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