

V2	06/11	GW
Next revision		01/12



Local Community Policy

Swish Building Products is a leading UK manufacturer of cellular PVC profiles for the construction industry. Swish is based in Tamworth in Staffordshire and is aware that it has an important part to play in the sustainability and development of the local community.

Swish is committed to operating in a corporately responsible manner, as set out in the Swish Corporate Responsibility Statement, with regard to minimising its impact on the local environment and to listen to the opinions and concerns of the community.

- Swish will maintain accessible pages on its website inviting information from the local community with regard to:
 - Complaints by companies or individuals concerning the activities of the Swish or its staff.
 - Swish will respond promptly to all genuine communications and will attempt to resolve all grievances to the satisfaction of the complainant or provide a reasonable explanation as to why the company cannot provide a resolution.
 - All complaints and their outcomes will be posted on the Swish website but the identity of the complainant will be withheld.
- Swish will invite suggestions about any local charities or worthwhile causes that members of the public may wish to nominate for support. Swish will post details of support given on its website. Swish hopes to make contributions of various sizes each year to up to ten local organisations.
- Wherever possible and practicable Swish will recruit from within the local area in order to support the local economy and any job vacancies will be posted on the Swish website.
- Wherever possible we will source materials and products from local suppliers to minimise the impacts of transportation and to contribute towards the local economy.
- We will make available to our local community and stakeholders information concerning our performance under this policy and will be open to the views and concerns of those parties.
- Performance in all these measures will be reviewed at the company's annual management review meeting every January.

A handwritten signature in black ink, appearing to read "Shaun Hanrahan".

Shaun Hanrahan

Commercial Managing Director

SBP Limited

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