

## QUALITY POLICY

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The Quality aims of **Swish Building Products** are in line with the Quality Policy requirements of Epwin Group and may be outlined as follows:

1. To supply extruded PVC profiles to a quality standard as good as, but preferably better than, that of our competitors.
2. To provide Customers with a level of service, delivery and support which is, and is perceived to be, of benefit to them.
3. Give complete customer satisfaction every time.

Management is committed to a policy of continuous improvement ensuring that products and services satisfy the specific expectations and need of all customers. This is achieved by operating a Management System in accordance with BS EN ISO 9001:2008 and other standards covering products and services.

It must be emphasised that all employees are responsible for, and directly contribute towards, achieving and maintaining a high level of quality in the manufacture of all products. Wherever necessary, practical assistance and training will be given to ensure the relevant knowledge and experience is acquired for successful implementation of this policy by all involved.



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**SHAUN HANRAHAN**  
Commercial Managing Director

24<sup>th</sup> January 2011  
Review: January 2012