

JMS

T r a n s f o r m e r s . L t d
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Damage in transit

JMS Transformers prides it self on the quality of its products and the quick delivery to our clients from order

JMS transformers is able to offer the best price and delivery times by using a collection of sub contract couriers, and whist every effort is made to eliminate damage to the products, on rare occasions, the courier does manage to do the worse. With this in mind, we strongly advise all clients to check for problems and sign accordingly.

It is therefore with regret, JMS cannot except any liability for damage or missing items if damage has NOT been declare on the consignment note at the time of receipt.

It is the sole responsibility of the client to ensure that goods are received in full and free of damage.

If goods appear to be damaged, some items missing or incomplete or the packaging is damaged, then the goods must be declared as damaged on the delivery note or the delivery should be refused.

A declaration of “goods unchecked” or similar will not be expectable to the courier

JMS should also be notified within 24 hours of delivery.

If damage is declared on the consignment note, then we will arrange for the collection and replacement as soon as humanly possible.

I hope you understand and except the reasoning for our stand in this matter, and we thank you for your purchase and custom.