

QM-102 Statement of Quality Policy
(Appendix A)

The company's policy is:

- To meet customer requirements and enhance their satisfaction with our products and overall service by operating all of our processes under controlled conditions.

We are committed to satisfying customer needs throughout the whole life cycle of the product in accordance with contractual requirements.

The company remains responsible for quality of all products purchased from suppliers and sub-contractors, including customer designated sources and where product is transferred on a temporary or permanent basis.

- To fully conform to ISO 9001:2008, IRIS, applicable legal and regulatory requirements and other relevant second and third party approvals.
- To maintain and continually improve the quality management system through the setting, monitoring and reviewing of quality objectives.

This includes data analysis, internal auditing, disciplined problem solving, corrective and preventive actions, physical and human resource requirements, and management review. Changes in the governing standards and regulatory/contractual requirements are assessed and incorporated on an ongoing basis and cascaded throughout the business.

Our quality policy and quality management system have been established by our top management and are subject to regular management reviews to guarantee continuing suitability, efficiency and effectiveness. The policy is communicated throughout our organization along with the importance of meeting statutory and regulatory requirements.

- To provide our personnel with instruction to assure their understanding of the company quality policy and training/coaching to enable them to competently carry out their work.

Personnel are given access to quality management system documentation and are made aware of relevant procedures and/or job instructions. They are motivated to understand and achieve quality objectives, to make continual improvements, and to appreciate the consequences for the customer of any non-conformances to quality requirements.

- To foster close relationships with customers and partners.

We strive to meet the expectations of other interested parties which includes affording access by customer and/or regulatory authorities' representatives to our quality management system and records in accordance with contractual requirements.