



North East Time Recorders Limited

Modules include:

- Personnel
- Absence Management
- Attendance
- Access Control
- Asset Management
- Job Costing
- Cost Centre Analysis
- Fire Alarm Roll Call
- Assembly Point
- Reports
- Employee Self Service
- and The Web Client



INTRODUCTION

North East Time Recorders is recognised as one of the UK's leading suppliers of workforce management solutions.

The Infinity brand is synonymous with reliability, functionality and innovation.

We employ a full-time, UK based team, that has been developing workforce management hardware and software for over 50 years. We can install systems efficiently, train your staff and provide unrivalled support. We also value customer feedback to assist in the development of our products.

Whether your organisation is a large multi-site operation or a workshop with only a few staff, we believe that our product is the correct choice for you.

CURRENT CUSTOMERS INCLUDE:



page 6

Personnel



page 8

Absence management



page 10

Attendance



page 18

Cost centre analysis



page 20

Fire alarm roll call /
Assembly point



page 22

ADP (attendance display panel)



page 30

Payroll link
(optional)



page 32-35

ESS
(employee self service)



page 36

TWC
(The Web Client)



page 12

Access Control



page 14

Asset management



page 16

Job costing



page 24

Reports, exports and customisation



page 26

Lone worker (optional)



page 28

To-do list & Dashboards



page 38

Customer care



page 40

Timecare support



page 42

Products



PERSONNEL

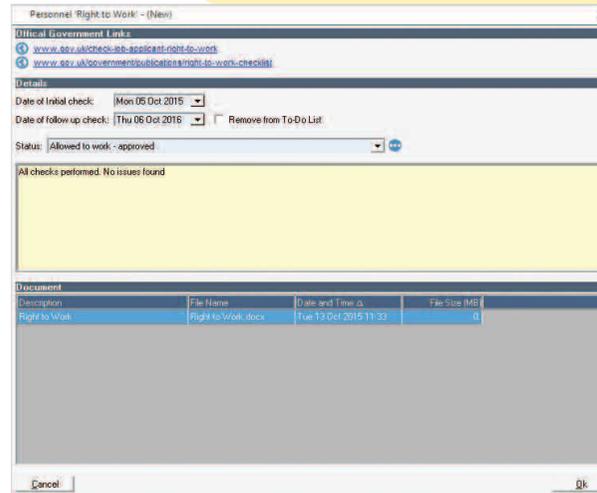
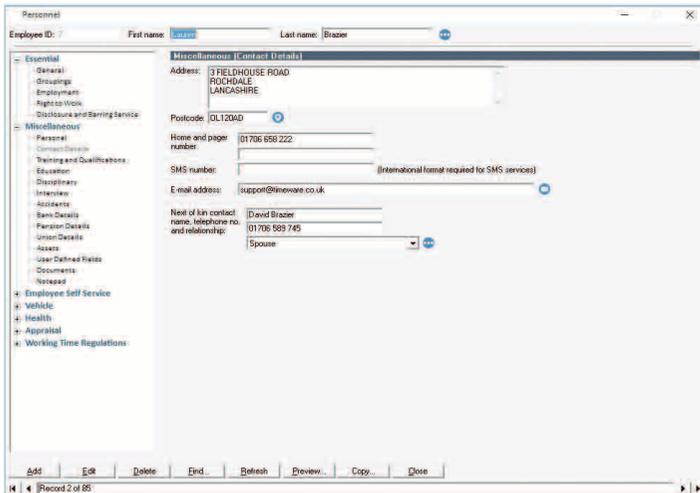
People make businesses and organisations successful. Managing those people's information assists in achieving this success. Fitting then, at the heart of each Infinity system is Infinity personnel.

Infinity personnel provides an effective way of managing all your personnel data. It allows you to store, update and view personnel information, with full auditing, in a secure environment based on company defined permissions. Infinity personnel keeps all of your information in one place. From copies of driving licenses to previous employer references, from blood type to bank account details - Infinity personnel stores the data centrally making it available for viewing and reporting when required.

The key is having all your information in one easily accessible place. Everything from contact details to medical reviews, vehicle information to yearly appraisals – Infinity provides a truly effective solution. Infinity personnel integrates with the agenda to provide reminders of important events ranging from birthdays to certification renewal.

The screenshot shows the 'Personnel' application window. The top bar displays 'Employee ID: 7', 'First name: Lauren', and 'Last name: Brazier'. A left-hand navigation menu includes categories like 'Essential', 'Miscellaneous', 'Employee Self Service', 'Vehicle', 'Health', 'Appraisal', and 'Working Time Regulations'. The main area is titled 'Essential (General)' and contains various fields for employee information, including badge number (3786714), payroll (PY 19212), integration ID, GPS IMEI, known as (Brazier, Lauren), security pin, biometric data (Finger, Other), date started with company (19/10/2006), badge activation (Mon 04 Aug 2014), current employment (Office manager), employment status (Employee), absence entitlement policy (Weekly Paid), period schedule (06:00-14:00), terminal policy (Fingercan), email policy (No Email), remuneration policy (Manufacturing and Production), and cost centre (Attendance). A photo of Lauren Brazier is visible on the right side of the form.

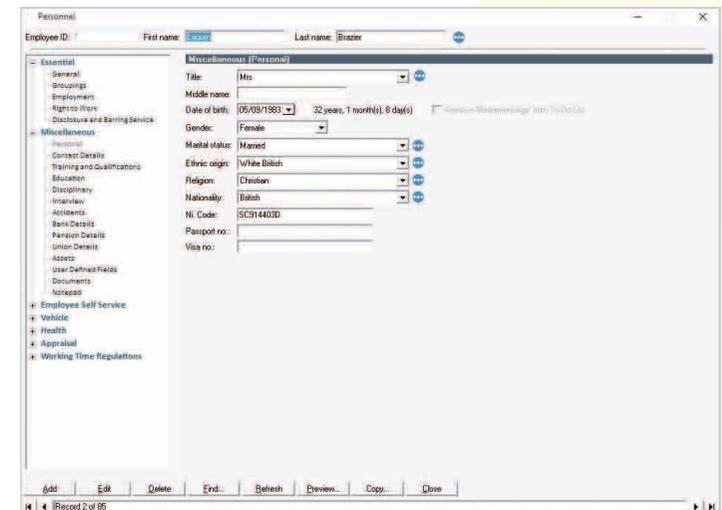
The screenshot shows the 'Personnel: Employment - (Amend)' application window. The 'Details' section includes fields for reference (Office manager), job description (Managing the finance department), reporting to (Simon Birchall), pay type (Salary), amount (45000.00), tax code (NIL), date of commencement (19/10/2006), probation period (20 days), probation end date (08/11/2006), notice given date (15/10/2015), notice period (30 days), date of termination (14/11/2015), and date of last payroll (??/??/??). There are also checkboxes for 'Remove Probation Period from To-Do List' and 'Remove Date of Termination from To-Do List'. The 'Offer, contract and other information' section contains the text 'Annual salary of £45,000 plus company car'. The 'Document' section shows a table with columns for Description, File Name, Date and Time, and File Size (MB). The table contains one entry: 'Letter of Employment', 'Employment Status.docx', 'Wed 14 Oct 2015 10:56', and '0'. The window has a 'Cancel' button at the bottom left and a 'Dk' button at the bottom right.



- New features include:**
- Improved menu layout
 - Document scanning
 - Enhanced employment history records
 - Training matrix

In short, Infinity personnel sets the standard for integrated H.R.

- Take staff ID photos through the personnel module using any webcam.
- Store employment details including training, disciplinary and qualifications gained.
- Use the personnel wizard to quickly set up new employees, ensuring that all the required information has been added correctly.
- The pro-active To-do list lets you know when qualifications, review dates etc. are about to expire.
- User defined fields allow you to hold unlimited amounts of information specific to your company that is not included in the other personnel modules.
- Scan documents such as driving license and passport and store within the employees record.
- Print staff ID badges through the personnel module directly to your ID badge printer.
- Connection to the asset management module enables the recording of PPE, mobile phones and IT technology.

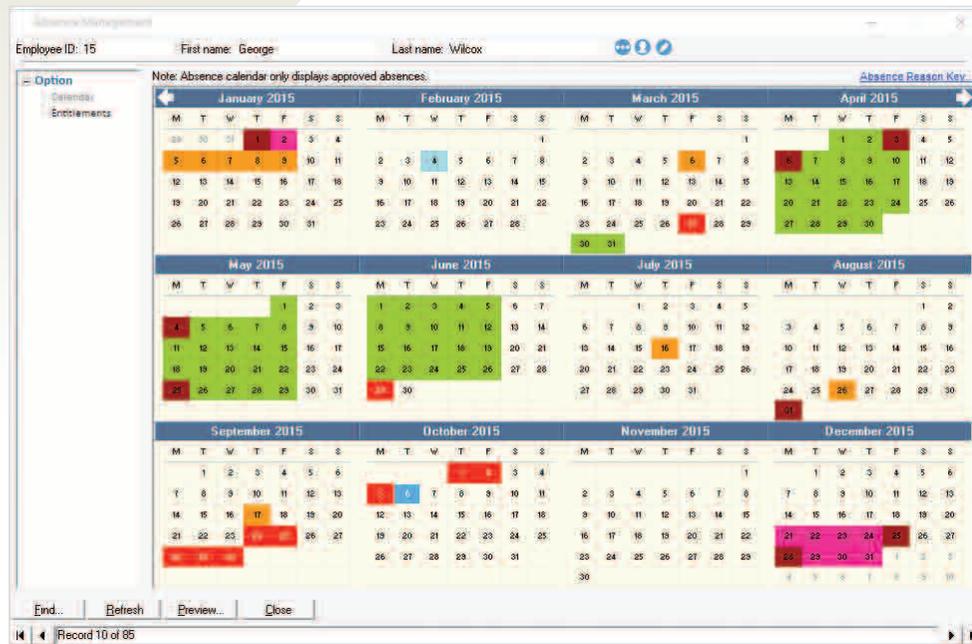


ABSENCE MANAGEMENT

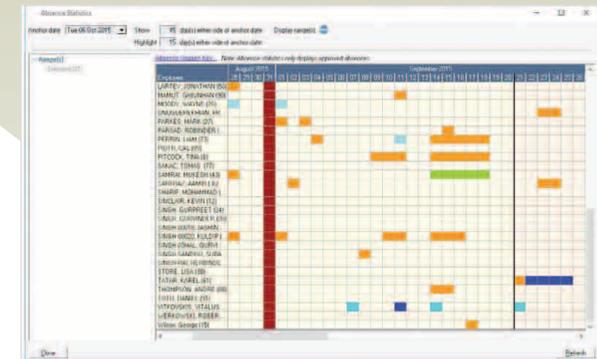
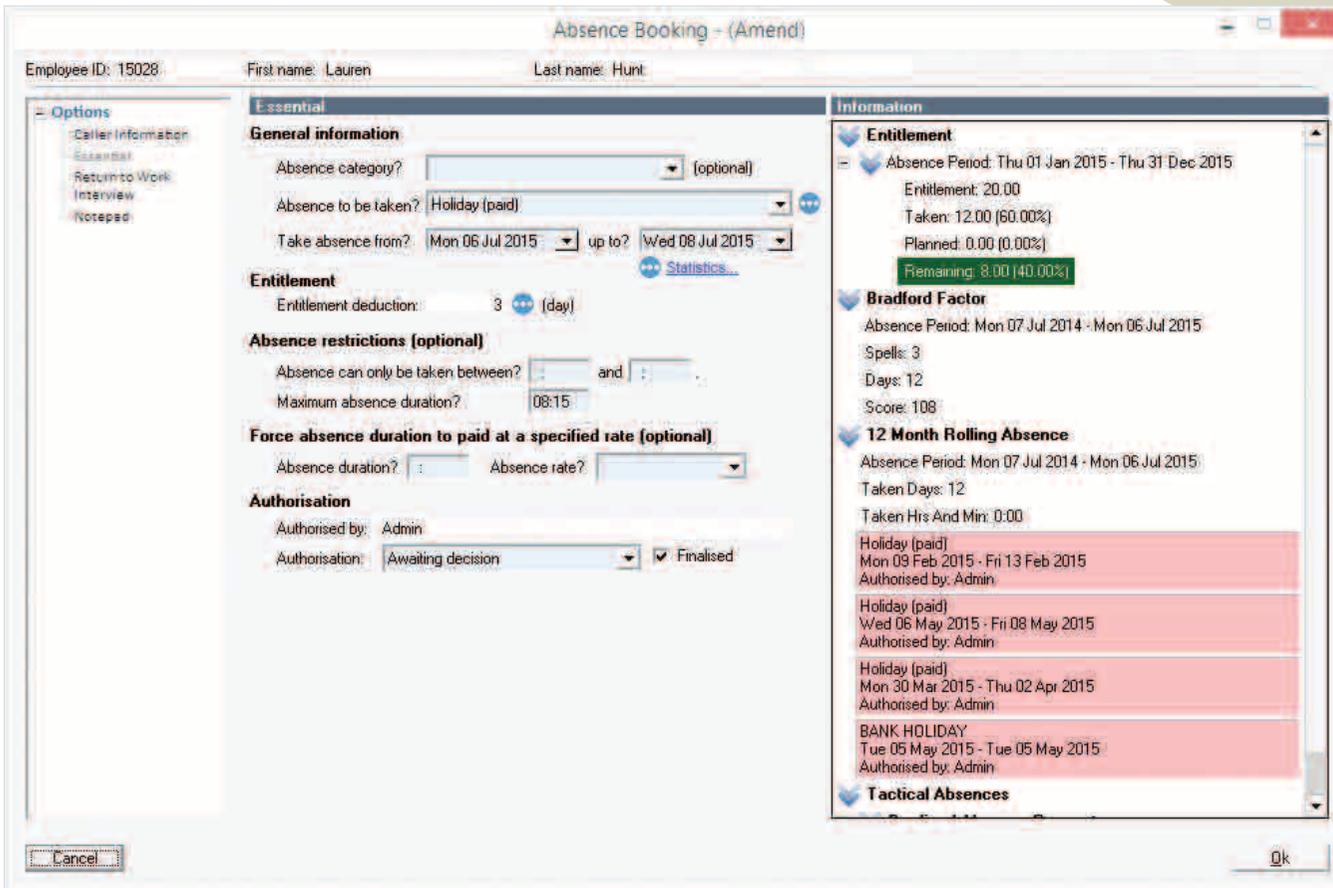
Tracking holiday entitlement, managing holiday schedules and monitoring absenteeism are the three essential factors that make up Infinity absence management.

It is now possible to create absence entitlement policies that define the number of days holiday based on years service from any date. You can specify the amount of time that may be carried forward from one year to the next and even award entitlement credits for additional holidays. All absence management amendments must be approved and finalised for secure auditing.

What would happen if all the fork-lift drivers were on holiday at the same time? Or the first aiders? or the staff qualified to complete key tasks in the workplace? Infinity absence management enables line managers to view holiday plans before authorising an absence booking. Infinity also keeps track of the types of absenteeism in the workplace as well as monitoring the holidays taken and days booked in advanced.



- Comprehensive absence and holiday booking screens ensure that the required information has been entered correctly.
- Compatible with Bradford Factor methodology.
- Detailed statistical information is available while booking absences, this will allow you to keep good staffing levels and ensure that employees cannot take more than their yearly entitlement.
- Infinity automatically renews each person's absence entitlements every year, taking into account any days carried forward from the previous absence year and can even award additional time due to a person's years service.
- Create absence entitlement policies with special rules for new starters and long serving employees.
- Enhanced tactical absence analysis.



Start	End	Year	Count
Wed 01 January 2014	Wed 31 December 2014	2014	11
Thu 01 January 2012	Thu 31 December 2012	2012	12
Fri 01 January 2011	Fri 31 December 2011	2011	11
Sat 01 January 2010	Sat 31 December 2010	2010	9
Sun 01 January 2009	Sun 31 December 2009	2009	6
Mon 01 January 2008	Mon 31 December 2008	2008	7
Tue 01 January 2007	Tue 31 December 2007	2007	6

Category	Fixed holiday
Fixed holiday	16
Fixed holiday	16
Fixed holiday	0
Fixed holiday	0
Fixed holiday	16
Absence worked (included)	0
Absence taken	7
Absence planned	9
Remaining entitlement	8

The absence management information panel can be customised to the clients exact requirements.

ATTENDANCE

Increasing your company's productivity starts with one important factor – the improvement of your employee's time keeping. The right people in the right place at the right time will guarantee 'smooth running' with maximum efficiency – a goal that every company should strive to achieve.

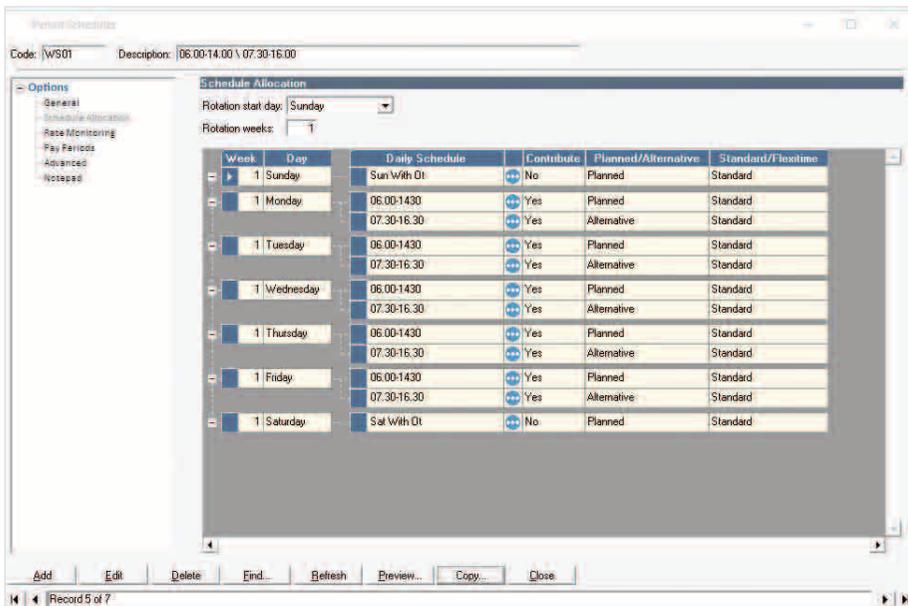
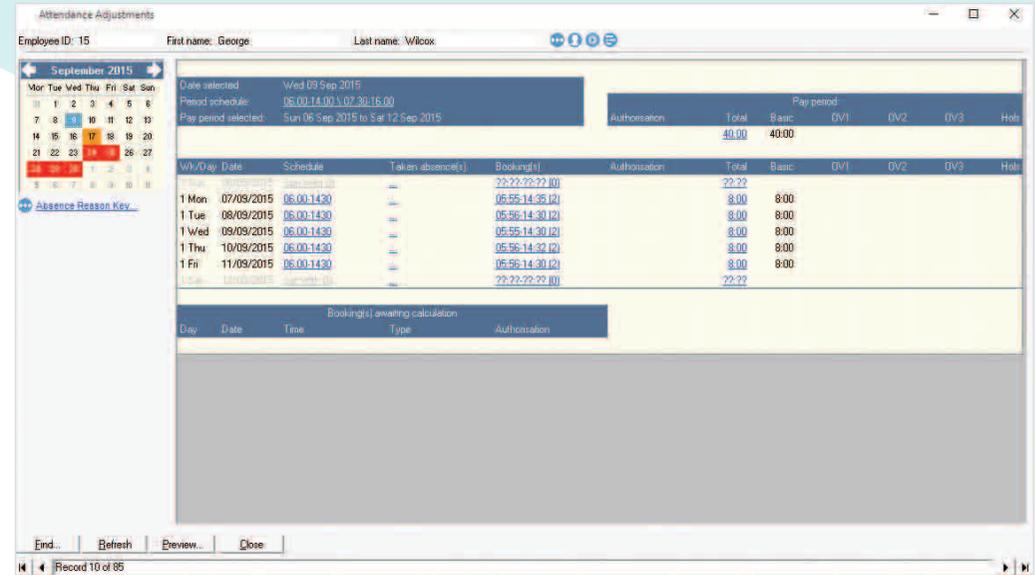
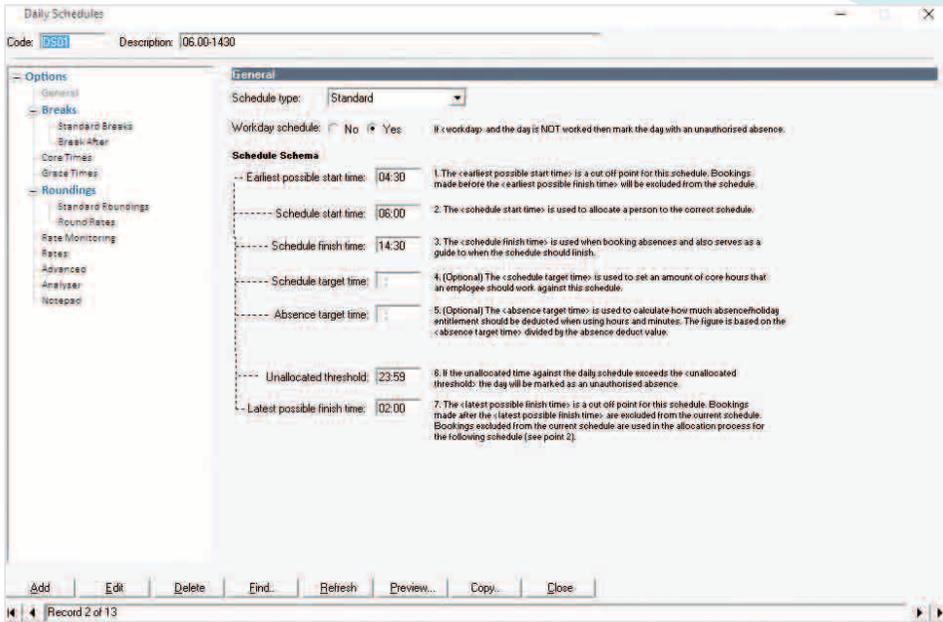
Infinity attendance provides you with the tools to schedule where your workforce should be and how long they should be working. It allows you to plan for each department within the company, selecting employees with the relevant tasks for the job in hand.

An increasing number of businesses are choosing flexitime, rotational shifts and annualised hours as their preferred working method. Infinity can cope with any type of work pattern and overtime calculation using its unique script engine. Not all systems are designed to our high standard.

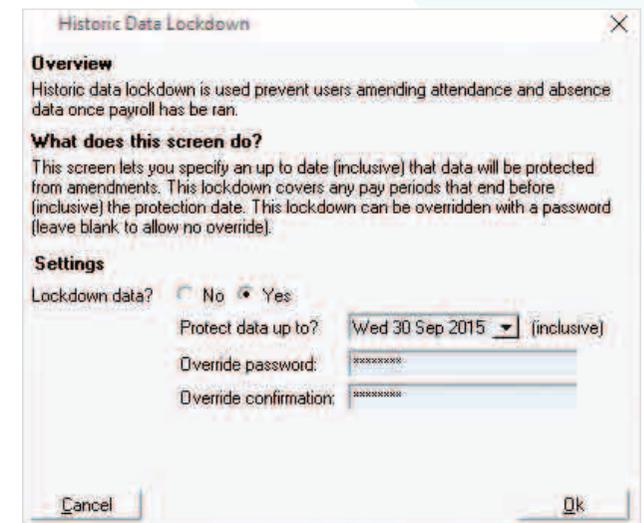
North East Time Recorders have spent many years developing a sophisticated attendance product that alerts users to several basic, yet important facts;

The screenshot shows the 'Planner' software interface. On the left, there are three calendar views for October, November, and December 2015. The main area on the right is a table with columns for 'Employee', 'Today', 'Wed: 07 Oct 2015', 'Thu: 08 Oct 2015', 'Fri: 09 Oct 2015', and 'Sat'. The table lists 35 employees with their names and IDs, and their scheduled shifts for each day. Some cells are highlighted in green, indicating specific shifts or events.

Employee	Today	Wed: 07 Oct 2015	Thu: 08 Oct 2015	Fri: 09 Oct 2015	Sat
PITCOCK, TINA (6)	830-1630 Admin	830-1630 Admin	830-1630 Admin	830-1630 Admin	Sat with
SINGH SANDHU, SUBA (7)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
SINGH BALDEV (8)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
HUSSAIN, ALTAF (9)	[P] Night Shift Basic 20...	[P] Night Shift Basic 20...	[P] Night Shift Basic 20...	Night Shift Basic 20.00-0...	Sat with
GOOCH, DANIEL (10)	7.00-1630 production	7.00-1630 production	7.00-1630 production	7.00-1630 production	Sat with
FINAN, PETER (11)	7.00-1630 production	7.00-1630 production	7.00-1630 production	7.00-1630 production	Sat with
SINCLAIR, KEVIN (12)	[P] 06.00-1430	[P] 06.00-1430	06.15-1430	[P] 06.00-1430	Sat with
FINAN, ANDREA (13)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
DRAZEK, KRZYSZTOF (14)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
Wilcox, George (15)	06.00-1430	06.00-1430	06.00-1430	06.00-1430	Sat with
HOWEN, WILLIAM (16)	[P] 06.00-1430	[P] 06.00-1430	06.15-1430	[P] 06.00-1430	Sat with
SINGH DHESI, SANDIP (17)	[P] 06.00-1430	06.15-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
SINGH 00018, JASMINDEE (18)	06.15-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
SINGH 00020, KULDIP (19)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
SINGH GURVINDER (20)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
SHARIF, MOHAMMAD (21)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
PARSAD, ROBINDEE (22)	[P] Night Shift Basic 20...	[P] Night Shift Basic 20...	[P] Night Shift Basic 20...	Night Shift Basic 20.00-0...	Sat with
VITKOVSJKIS, VITALIJS (23)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
SINGH GURPREET (24)	[P] Night Shift Basic 20...	[P] Night Shift Basic 20...	[P] Night Shift Basic 20...	Night Shift Basic 20.00-0...	Sat with
SINGH JOHAL, GURVINDER (25)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
MOODY, WAYNE (26)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
PARKES, MARK (27)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
KHARROW, MANDEEP (28)	7.00-1630 production	7.00-1630 production	7.00-1630 production	7.00-1630 production	Sat with
KOZLOWSKI, STANISLAW (29)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
BHURJI, MALJIT (30)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
GARDINER, BRUCE (31)	06.15-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
GARDINER 00037, JAMIE (32)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
BYNG, JACK (33)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
ROLLINSON, CRAIG (34)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with
SINGH 00041, STEVEN (35)	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	[P] 06.00-1430	Sat with



t9-7550
office ESS terminal
supporting biometric/
proximity/keypad options



ACCESS CONTROL

Infinity access control brings you indispensable security, protecting that which is most important - your people and your property.

Simple to use but extremely effective, Infinity access is now installed in a multitude of companies across the UK. Designed to integrate seamlessly with Infinity personnel ensures that when a contractor completes a job or when an individual leaves employment, they will not be able to access your building.

Infinity access can be used to control doors, barriers and gates. Our team of access control specialists will carry out the install in a quick and efficient manner with the minimum amount of disruption to your workplace.



t9-0390
weatherproof biometric
reader
supporting biometric/
proximity/
keypad options



t9-0240
weatherproof
proximity reader



ID Badge



Example Vehicle barrier



t9-1010 access
control terminal



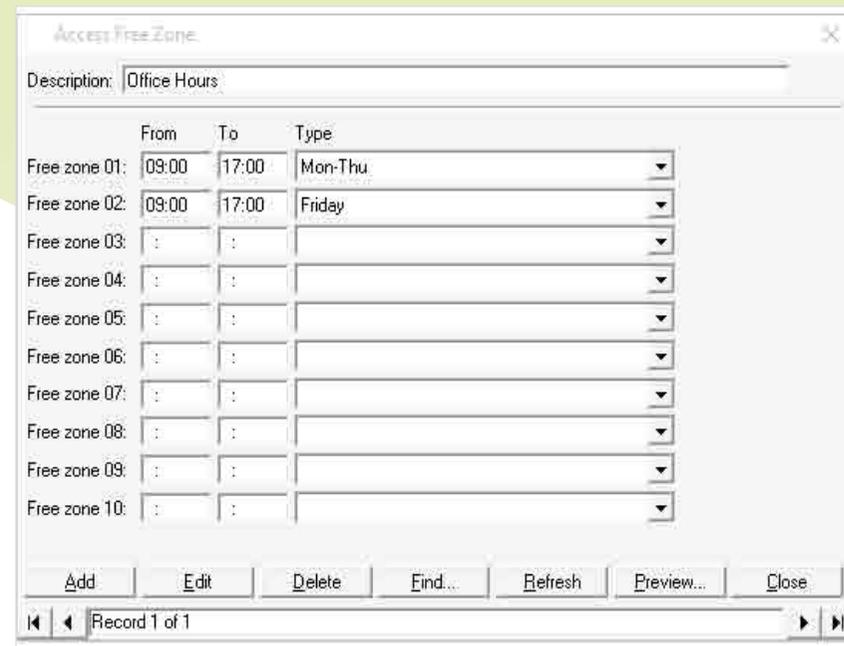
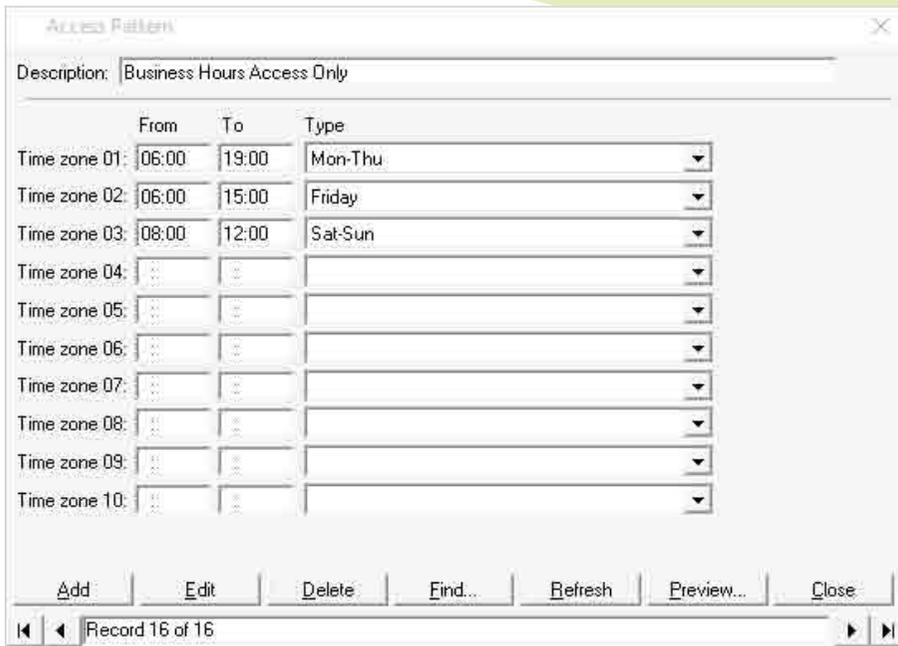
t9-0530
door furniture



Example office door



Example
turnstile



Full auditing is available.

Management information:

- What time people left the site rather than the time they finished work
- Who has attempted to access the site outside permitted hours

Security guard features:

- Keep track of your employees with real time monitoring.
- Alert feature on your agenda will notify you immediately of failed entry attempts, doors that are ajar and doors that have been forced.
- Keep an archive of all door activity for future reference.
- Quickly disable lost and stolen badges.
- Finally, for companies requiring a higher level of security, remember that the access control supports the Infinity fingerprint reader technology.

Date and Time	Name and Badge	Action	Terminal
27/08/2014 09:22:13	Unassigned [0]	Fire input OFF	access
27/08/2014 09:19:34	Unassigned [0]	Door ajar	access
27/08/2014 09:19:28	Nathan Beveridge [5267...	Reader 1 access granted	access
27/08/2014 09:18:49	Nathan Beveridge [5267...	Reader 1 access granted	access
27/08/2014 09:18:13	Unassigned [0]	Door forced	access
27/08/2014 09:15:23	Nathan Beveridge [5267...	Reader 1 access granted	access
27/08/2014 09:13:43	Nathan Beveridge [5267...	Reader 1 access granted	access
27/08/2014 09:13:17	Unassigned [0]	Door forced	access
27/08/2014 09:04:26	Nathan Beveridge [5267...	Reader 1 access granted	access
27/08/2014 09:04:23	Nathan Beveridge [5267...	Reader 1 access granted	access
27/08/2014 09:04:04	Nathan Beveridge [5267...	Reader 1 anti-pass fail	access
27/08/2014 09:04:00	Nathan Beveridge [5267...	Reader 1 access granted	access

ASSET MANAGEMENT

The Infinity asset management module allows you to keep track of 'things of value' to your company. These things may be as diverse as work boots, laptops, mobile phones and fork-lift trucks!

New in Infinity is the asset management module. Designed initially to provide a method of keeping track of personal protection equipment, the module rapidly expanded to include other items including mobile phones and IT equipment. The module is not just limited to personal items. It has been developed to include tangible assets such as company vehicles, fork-lift trucks and even items such as boilers and air-conditioning units. The module allows you to store maintenance records and even asset disposal information.

The screenshot displays the 'Asset Management' software interface. The main window title is 'Asset Management'. The description is 'Protective Helmet'. On the left, there is a sidebar with 'Options' including General, Ownership, Service Agreement, Physical Inspection/Service, Disposal, User Defined Fields, Documents, and Notepad. The main area is titled 'General' and contains the following fields:

- Reference: Protective Helmet
- Status: Deployed
- Location: Head Office
- Purchase supplier: The Safety Supply Company Ltd
- P.D. number: NE.36594
- Date: 21/10/2015
- Amount: 20.00
- Purchase warranty: 36 Months (on site)
- Purchase terms: Paid in full
- Asset tag: 56987
- Serial number: FN1598775
- Issued date: 05/10/2015
- Refresh date: 05/10/2016
- Replaced date: 05/10/2015
- Expiry date: 09/10/2017
- Replace reason: (empty)
- Size: One Size Fits All
- Quantity: 1
- Essential information: Each employee must have a protective helmet to work in the factory.

A photo of a yellow protective helmet is shown in the top right corner of the main area.

Personnel Protection Equipment (PPE)

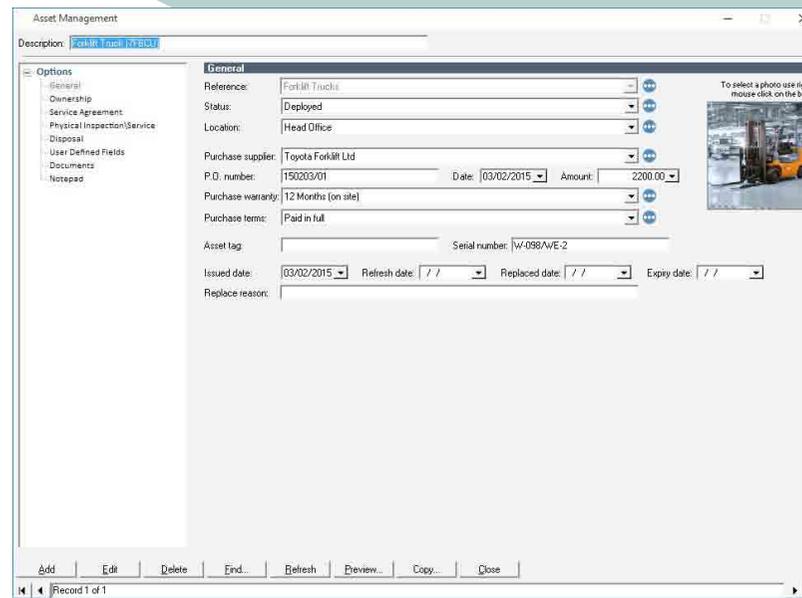
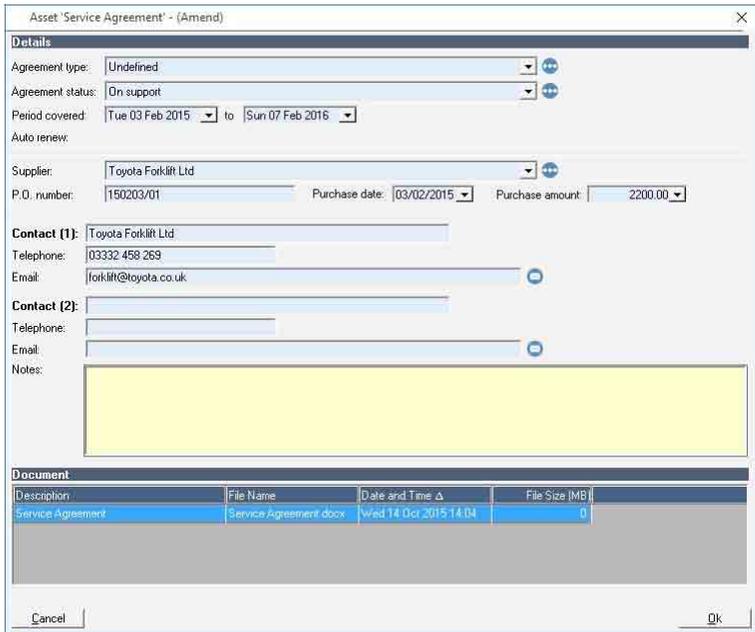
The Infinity asset management module includes a section for staff PPE. It is now possible to record the type of equipment issued to each employee along with key information such as date of issue, size, cost, supplier and expiration date. Managers can see an overview of PPE issued using a new dashboard and if an employee should leave, a list of 'assets' to be returned is available through a new option within the personnel module.



Other system asset types include:

- Mobile phone
- IT equipment
- Vehicles





An exciting new hardware product which utilises the asset management module is the t9-0300 (weatherproof asset controller reader), and the t9-1710 (asset controller).

These items can be connected to any piece of machinery and will not allow the machinery to be used until the operator has proved who they are through the biometric or proximity card reader feature. Infinity will then check to see if the operator has the correct, valid qualifications to use the machinery and only then will the asset controller enable the machine to start.



t9-0300 weatherproof asset controller reader



t9-1710 asset controller

JOB COSTING

Monitoring costs on the shop floor has been made simpler with Infinity's integrated job costing module.

Not only does Infinity allow costing by job, but it also gives you the flexibility of costing by department, individual employee and specific operation. By using the performance comparison reports, you can check on the effectiveness of your employees and highlight areas for improvement. Logging job details couldn't be easier. An employee simply presses the clearly marked 'job start' or 'job stop' function buttons on the data collection terminal and follows a series of simple on screen requests such as 'Job code', or 'Operation code'. The touch-screen keypad may be used although an increasing number of businesses chose to use barcode scanners for increased efficiency.

Jobs

Description: Dining Chair Model 55492

Code: 1235 (job code to be entered at terminal)

Status: In progress

Customer: The Furniture Company

Product: Dining Chair Quantity: 25

Planned start: 12/10/2015 Actual start: 12/10/2015 Target completion: 13/10/2015 Delivery: 15/10/2015

Job Information		Tgt job cost	Tgt job time	Actual cost	Actual time
Created on: Wed 14 October 2015 09:32		15000.00	1510:25	174.64	62:00
Started on: Wed 14 October 2015 09:32					
Updated on: Wed 14 October 2015 09:40		Tgt prod cost	Tgt prod time		
Completed on: ??? ?? ???? ???? ??:??		600.00	60:25		

Description	Operation Target				Operation Actual			
	Quantity	Unit cost	Unit time	Total cost	Total time	Quantity	Cost	Time
Chair Leg Shaping	25	5.00	0:30	125.00	12:30	12	0.00	35:30
Chair Seat	25	7.00	0:25	175.00	10:25	12	75.52	8:00
Back Rest Fitting	25	6.00	0:40	150.00	16:40	12	99.12	10:30
Chair Assembly	25	6.00	0:50	150.00	20:50	12	0.00	8:00

Notes

Add Edit Delete End... Refresh Preview... Copy Close

Record 1 of 2

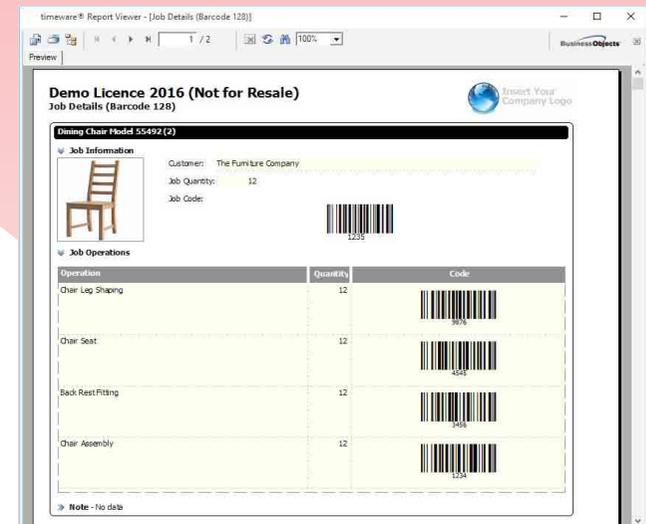
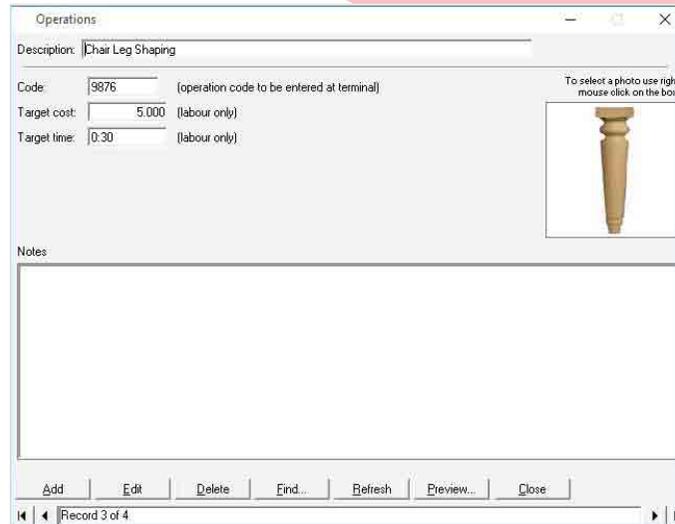
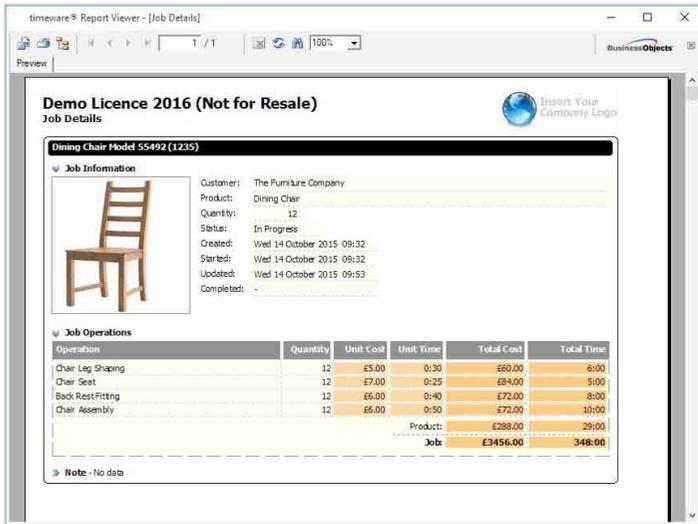
The data collected by the terminal is passed directly to the Infinity software making it instantly available for reports and enquiries. With clear identification for each job and operation, Infinity lets you drill down to the exact layer of information you need, making it easy to compare performance and address areas where productivity can be improved.

The Infinity terminals run bespoke scripts designed specifically around your business needs, ensuring that the solution provided is perfect for you.

Job Costing Adjustment

Filter Information		Actual	
Date range: (Not filtered)	Select...	Cost	Time
Employee: (Not filtered)	Select...	174.64	62:00

Wk/Day	Date	Schedule	Employee	Start/Stop	Job	Operation	Quantity	Auto	Cost	Time
1 Sun	11/10/2015	Night Shift Basic 20.00...	HUSSAIN, ALTAF (8)	07:30 - 19:00	Dining Chair Model 55...	Chair Leg Shaping	12	No	0.00	35:30
1 Mon	12/10/2015	07:30-16:30	Brazier, Lauren (7)	08:00 - 18:30	Dining Chair Model 55...	Back Rest Fitting	12	No	99.12	10:30
1 Mon	12/10/2015	7:00-16:30 production	FINAN, PETER (11)	12:00 - 20:00	Dining Chair Model 55...	Chair Assembly	12	No	0.00	8:00
1 Mon	12/10/2015	06:00-14:30	Wilcox, George (15)	09:00 - 17:00	Dining Chair Model 55...	Chair Seat	12	No	75.52	8:00



Supported barcode types (external hand held scanner) include:

- Interleaved 2 of 5
- EAN-13
- Code 2 of 5
- Code 93
- Code 11
- Code 128



t9-5020
weatherproof industrial terminal
supporting biometric/proximity/keypad options



t9-7550
office ESS terminal
supporting biometric/
proximity/keypad options

COST CENTRE ANALYSIS

Different rates of pay for different processes are no problem for Infinity new cost centre analysis module.

Do your employees have different rates of pay depending on the cost centre they are working in? If so, Infinity's cost centre analysis module and enhanced remuneration feature are now available to identify the amount of time, and the labour cost, of the work.

Specifying the cost centre can be achieved in a number of ways: some companies choose to install separate terminals in each cost centre whilst other companies require that the employee selects the correct cost centre from a list on the terminal screen. An Infinity specialist will help the customer to identify the preferred method and will then produce a specification for the development team, enabling suitable scripts to be produced, providing a solution that fits the clients exact requirements.

The screenshot shows the 'Personnel' management software interface. At the top, it displays 'Employee ID: 7', 'First name: Lauren', and 'Last name: Brazier'. Below this is a navigation pane on the left with categories like 'Essential', 'Miscellaneous', and 'Employee Self Service'. The main area is titled 'Essential (General)' and contains various fields for employee information, including 'Badge: 3786714', 'Payroll: PY 19212', 'Integration ID', 'GPS IMEI', 'Known as: Brazier, Lauren', and 'Security pin'. There are also fields for 'Date started with company' (19/10/2006), 'Badge activation' (Mon 04 Aug 2014), 'Current employment' (Office manager), 'Employment status' (Employee), 'Absence entitlement policy' (Weekly Paid), 'Period schedule' (06:00-14:00 \ 07:30-16:00), 'Terminal policy' (Fingerscan), 'Email policy' (No Emails), 'Remuneration policy' (Manufacturing and Production), and 'Cost centre (default)' (Attendance). A photo of the employee is shown on the right. At the bottom, there are buttons for 'Add', 'Edit', 'Delete', 'Find...', 'Refresh', 'Preview...', 'Copy...', and 'Close'. The status bar at the bottom left indicates 'Record 2 of 65'.

The screenshot shows the 'Remuneration Policy' configuration window. The 'Description' is 'Manufacturing and Production'. Below this is a table with columns for 'Cost Centre', 'Basic', 'DV1', 'DV2', 'DV3', 'Rate 05', 'Hole', 'Rate 07', 'Rate 08', 'Rate 09', 'Rate 10', 'Rate 11', and 'Rate 12'. The table contains three rows of data:

Cost Centre	Basic	DV1	DV2	DV3	Rate 05	Hole	Rate 07	Rate 08	Rate 09	Rate 10	Rate 11	Rate 12
Attendance	£9.44											
Manufacturing	£10.63	£11.69	£15.22									
Production	£11.58											

At the bottom of the window, there are buttons for 'Add', 'Edit', 'Delete', 'Find...', 'Refresh', 'Preview...', 'Copy...', and 'Close'. The status bar at the bottom left indicates 'Record 1 of 1'.

Select Cost Centre:

Bar Area

Front of house

Kitchen

Restaurant

Selecting a cost centre



t9-7550
office ESS terminal
supporting biometric/
proximity/keypad options

Cost Centre Adjustment

Filter Information								Actual	
Date range: [Not filtered]		Select...				Cost	Time		
Cost centre: [Not filtered]		Select...				180.58	16:15		
Employee: [Not filtered]		Select...							
Wk/Day	Date	Schedule	Employee	Start/Stop	Cost Centre	Auto	Rate	Cost	Time
1 Mon	05/10/2015	06.00-1430	Wilcox, George (15)	07:00 - 15:00	Manufacturing	No	Basic	85.04	8:00
1 Tue	06/10/2015	06.00-1430	Wilcox, George (15)	06:00 - 14:15	Production	No	Basic	95.54	8:15

FIRE ALARM ROLL CALL / ASSEMBLY POINT

Did you know that your fire monitoring system can be connected directly to Infinity to produce an accurate roll-call report in the event of an emergency?

An increasing number of safety-conscious businesses have introduced this simple feature to ensure the health and safety of their employees.

The way this feature works is very simple: the roll-call facility within Infinity gathers information from different sources – from attendance terminals, from access terminals, from assembly points and from the ESS. This information is processed constantly to ensure that the roll-call list is kept permanently up-to-date. Using this roll-call list allows Infinity to produce roll-call reports on demand as required.

In the event of the company fire alarm being activated, the Infinity alarm monitor will instantly instruct the software to:

- 1. Automatically send a roll-call report, either to a network printer or to a number of preset email addresses.**
- 2. Unlock a selected group of access controlled doors in the area.**

The fire alarm roll call service will continue to monitor alarm signals and will never require resetting. If you have chosen to automatically unlock any access controlled doors, they will require re-locking using a simple function available through a Manager's agenda slider bar – ensuring the doors never remain locked in the event of a fire!



company fire alarm system



t9-1610 fire monitor terminal



roll call report sent to iphone



Designed to compliment the fire alarm monitor, assembly point terminals can provide an effective method of recording who has safely vacated the building in the event of a fire.

By positioning weatherproof readers in external safe-zones, staff simply present their id badge or finger to prove that they have reached the safe area. The attendance display panel (ADP), will instantly list the staff in the safe zones with a real-time update providing an accurate view of staff remaining outside these area. Alternatively, assembly point terminals can be used to prove that an individual has reached a particular area, for example: someone has arrived for work, is in the building for roll call purposes, but has not yet 'booked' for attendance.

The t9-1510 assembly point terminals support up to 15,000 employees, providing an accurate solution for even the largest companies.



roll call report sent to iphone



t9-0240 weatherproof proximity reader



t9-0390 weatherproof biometric reader supporting biometric/proximity/keypad options

ADP (ATTENDANCE DISPLAY PANEL)

Do you need to quickly find out whether members of staff have left the building?

Utilise Infinity real-time, roll-call engine to identify departmental manager's attendance status by quickly viewing the Infinity ADP feature.

If you need a real-time, on-screen reference of who is in work and when they arrived, look no further than the enhanced ADP feature.

ADP (Attendance Display Panel)

Now an integral part of Infinity and utilising its tried & tested roll-call technology, the ADP provides Managers with a fast and efficient method of confirming exactly which employees are currently on-site. We've also added a 'return-to-work' indicator that can be used as a message reminder when a selected individual books back in.

Single and multi-site support

The Infinity ADP can run on both local and remote networks. This means that the booking made by someone in Newcastle can be seen in real-time by a receptionist, (on a centralised system), in a completely different part of the country.

Who's in, who's out?



Old style manual attendance display panel suitable for small, single office environment.

Attendance Display Panel

Display range(s): Select

Reader Direction Δ

Notify on return	Employee ID	Payroll	Known As	Badge	First Name Δ	Last Name Δ	Date
No (8)							
No	84	140	COJOCARU, IDN...		IONUT	COJOCARU	
No	37	010	GASKELL, SUE	43	SUSAN	GASKELL	
No	40	PY/00047	GRIFFITHS, AIDEN	47	AIDEN	GRIFFITHS	
No	57	135	HOBSON, DANIEL		DANIEL	HOBSON	
No	55		IVANOV, ALEK...		ALEKSANDRS	IVANOV	
No	82	157	JHALU, SUNIL		SUNIL	JHALU	
No	59	136	JUMUCIS, DAINIS		DAINIS	JUMUCIS	
No	35	PY/00041	SINGH 00041, STE	41	STEVEN	SINGH 00041	
In (35)							
No	71	146	ADAMCZYK, LUK...	146	LUKASZ	ADAMCZYK	Wed
No	62	138	AKINRINADE, O...	138	OBOZUWA	AKINRINADE	Wed
No	30	101	BHURJI, MAL	101	MALJIT	BHURJI	Wed
No	67	142	CERKOVSKIS, JE...	142	JEVGENIJS	CERKOVSKIS	Wed
No	52	131	MARCIN	131	MARCIN	CHYLMANSKI	Wed
No	65	140	COJOCARU, IDN...	140	IONUT	COJOCARU	Wed
No	87	012	DOMINIC	160	DOMINIC	DeSOUSA	Wed
No	44	003	DHANDA, HANS	56	HANSRAJ	DHANDA	Wed
No	14	122	DRAZEK, KRZYS...	122	KRZYSZTOF	DRAZEK	Wed
No	80	155	DUDULICA, COS...	155	COSTEL	DUDULICA	Wed
No	11	002	FINAN, PETER	7	PETER	FINAN	Wed
No	10	008	GOOCH, DANIEL	6	DANIEL	GOOCH	Wed
No	42	117	IKVILDS, GINTS	117	GINTS	IKVILDS	Wed
No	54	133	KANG, DALJIND...	133	DALJINDER	KANG	Wed
No	36	007	KHARPOVA, HAN...	36	HANDEER	KHARPOVA	Wed

Attendance Display Panel

Display range(s): Select

Reader Direction Δ

Notify on return	Employee ID	Payroll	Known As	Badge	First Name Δ	Last Name Δ	Date
No	29	114	KOZLOWSKI, ST...	114	STANISLAW	KOZLOWSKI	Wed
No	50	129	LARTEY, JONAT...	129	JONATHAN	LARTEY	Wed
No	90	163	MAMUT, GHUIN...	163	GHUINHAN	MAMUT	Wed
No	26	105	MOODY, WAYNE	105	WAYNE	MOODY	Wed
No	27	104	PARKES, MARK	104	MARK	PARKES	Wed
No	73	148	PERRIN, LIAM	148	LIAM	PERRIN	Wed
No	6	006	PITCOCK, TINA	1	TINA	PITCOCK	Wed
No	43	120	SAMPAL, MUKESH	120	MUKESH	SAMPAL	Wed
No	21	108	SHARIF, MOHAM...	108	MOHAMMAD	SHARIF	Wed
No	12	115	SINCLAIR, KEVIN	115	KEVIN	SINCLAIR	Wed
No	20	118	SINGH			SINGH	Wed
No	18	001	SINGH			SINGH	Wed
No	19	112	SINGH			SINGH	Wed
No	25	110	SINGH			SINGH	Wed
No	7	111	SINGH			SINGH	Wed
No	41	116	SINGH			SINGH	Wed
No	88	161	THOM			THOMPSON	Wed
No	91	164	TUITL			TUTU	Wed
No	66	141	VITKO			VITKOVSIS	Wed
No	15	102	WILCOX			WILCOX	Wed
Out (42)							
No	47	126	AARON		AARON	BHURJI	Thu
No	79	154	BODDOR, TOMAS	154	TOMAS	BODDOR	Wed
No	33	124	BYNG, JACK	38	JACK	BYNG	Mon
No	39	158	CHALMERS, B...	158	BARRY	CHALMERS	Wed

Notify on Return - 'Bloggs, Joe (13)

Please enter any notes regarding this notification:

Please call Simon Birchall on 07802 251000

Cancel Ok

Infinity's scalable automated attendance display panel suitable for any size of business with any number of employees at multiple locations around the world.

REPORTS, EXPORTS & CUSTOMISATION

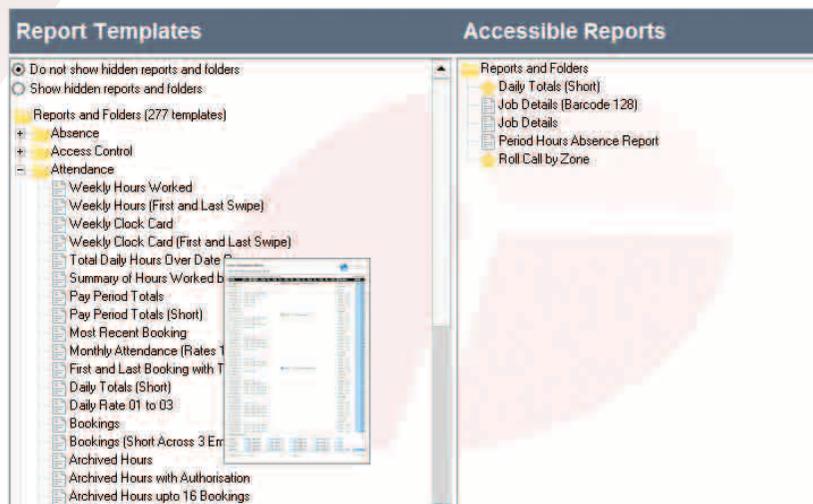
The ability to provide each client with a unique, customisable solution makes the Infinity workforce management system the obvious choice.

Infinity's major strength is its customisation ability -there are no other products in the same market sector that offer such a high level of personalisation.

The Infinity report module provides over 160 clear and concise user editable reports, forms and graphs as standard. The Infinity export module provides an easy way to pass raw Infinity data to an external application such as Microsoft Excel for further data mining or to simply develop an ad-hoc report.

Infinity customisation points appear throughout the package and along with the Infinity SmartBooking® technology provide the development team the facility to create unique solutions. For further information about Infinity customisation, please contact the North East time Recorders team to arrange an appointment.

Superb reports & graphs available through Business Objects and Excel...



LONE WORKER

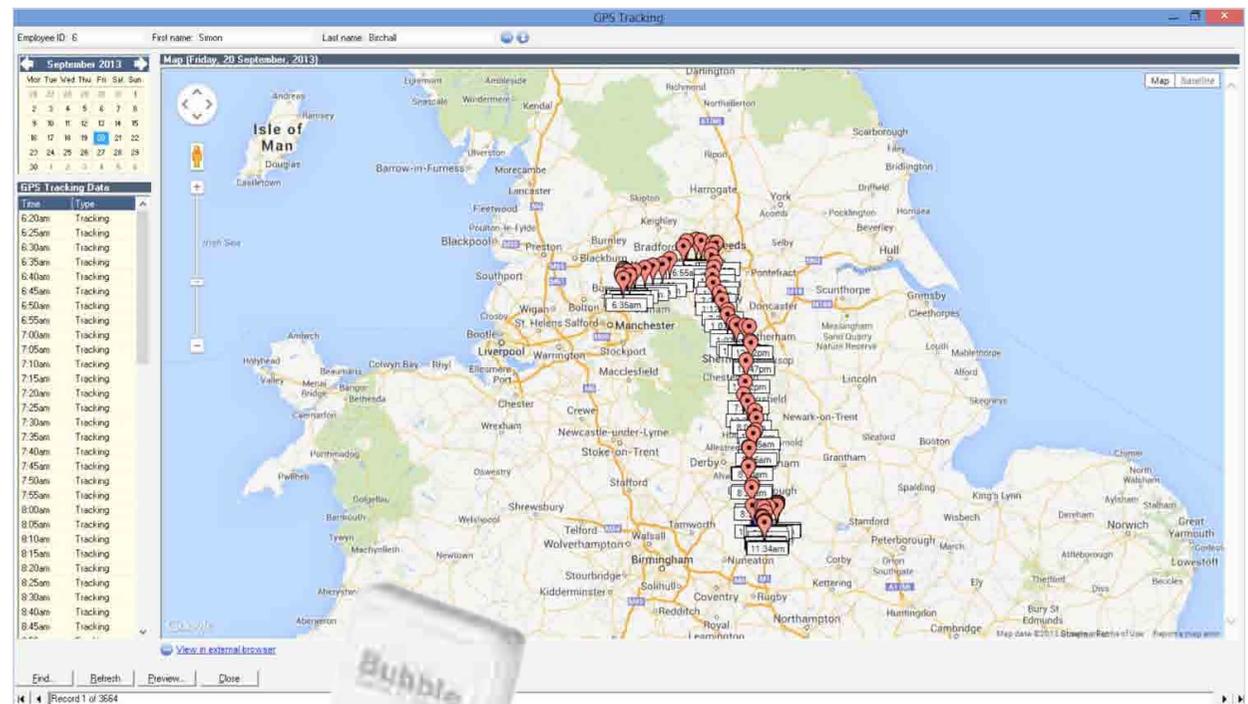
Infinity Premium provides an extremely effective method of tracking lone workers by utilising GPS based 'Bubbletracker' technology.

Information collected by the lone worker module enables managers to see exactly where someone is, and precisely when they started work.

Location tracking

Bubbletracker technology is the size of a matchbox and can be carried by an individual or fitted directly to their vehicle. Utilising 3G and GPS technology, the Bubbletracker device reports its exact global position to a cloud-based server every five minutes, providing an extremely accurate map of the route taken on any particular day. Infinity regularly accesses the Bubbletracker server to download this information and integrates it within its own SQL database.

The lone worker feature within Infinity enables a manager to check an individual's exact location without the need to contact the person. Start times, routes taken and arrival times are now visible from within the Infinity application. A great new management feature is the ability to view multiple staff positions on the screen at one time, allowing a manager to easily decide which individual is closest to a location, say in the event of a sales or maintenance call.



Remote attendance bookings

What makes the lone worker feature even more exciting is the facility for individuals to 'book remotely'. Now for the first time, staff that are not physically present at the location of the attendance terminals can easily clock in and out by using a button on the bubble tracker device. When pressed, a vibrate alert informs the individual that they have 'booked' and within seconds the attendance record is created within Infinity. What makes this record slightly different is that it also carries a 'location stamp' enables managers to see the individuals exact location for that booking time. With both a low-cost initial purchase price for the Bubbletracker device and an extremely competitive yearly 'airtime' rental charge, the Infinity lone worker module with bubble tracker is sure to provide an affordable solution for businesses looking for effective ways of tracking drivers, sales staff and maintenance crews.

Attendance Adjustment Bookings, edit in progress...

Employee ID: 7 First name: Dave Last name: Webb

Data selected: Tue 01 Sep 2015

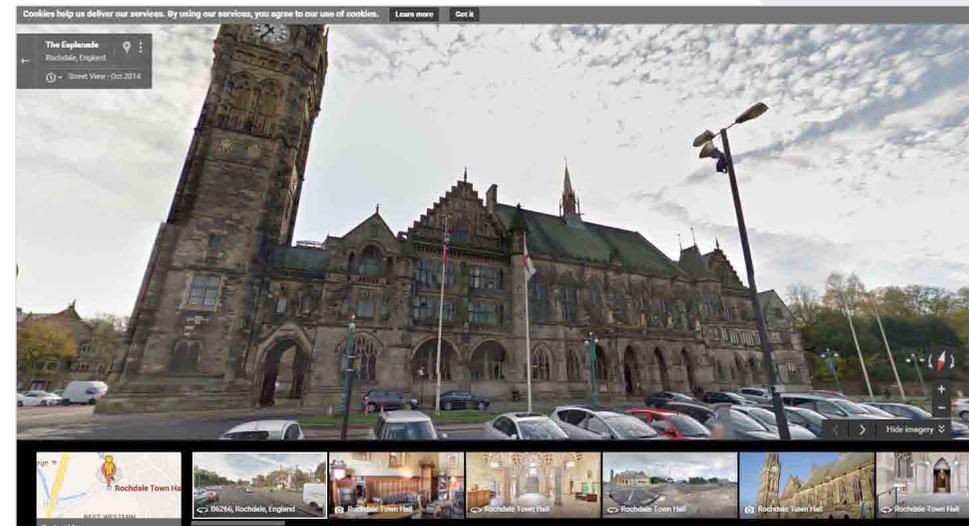
Actuals for '06:00-14:30' ** Contribute **							Original Bookings				Actual Bookings After Calculation				
Slot	Terminal	From Date	From Time	Terminal	To Date	To Time	Slot	Terminal	Date	Time	Slot	Date	Time	Type	Flag(s)
Slot 1	GPS Device	Tue 01/09/2015	05:58	GPS Device	Tue 01/09/2015	14:30					Slot 1	Tue 01/09/2015	06:00	Paid	
Add another set of bookings...											Slot 2 * 12:30 Paid				
Override slot schedule...											Slot 3 * 12:30 Non-Paid Break				
GPS Tracking...											Slot 4 * 13:00 Non-Paid Break				
											Slot 5 * 13:00 Paid				
											Slot 6 * 14:30 Paid				

Employee has manually ended this schedule.
Remove from adjustment anomaly list.

Rates		Costs	
Slot	Amount	Slot	Amount
Basic	8.00		
Override...			

Static Registers

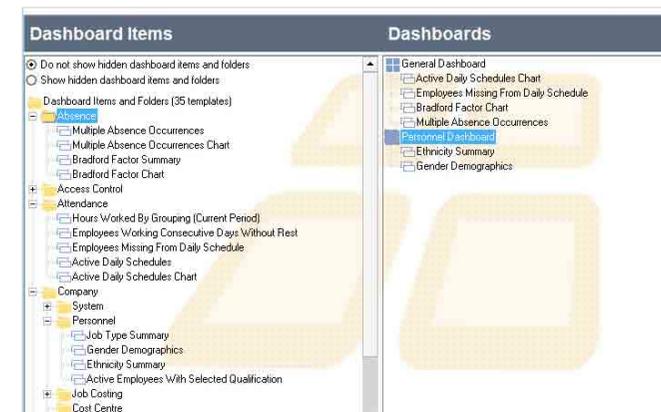
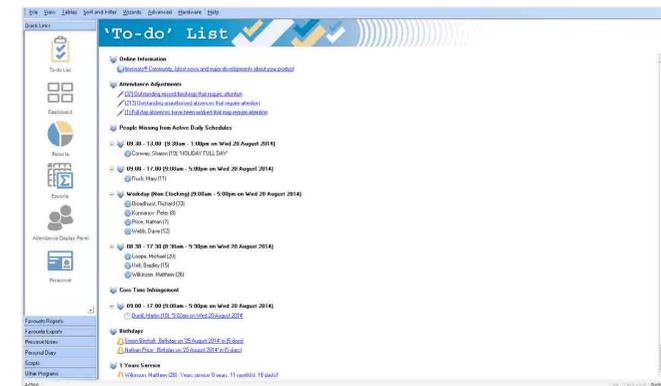
Slot	Authorization	Amount	Override(s)



To Do List & Dashboards

Two slick methods of presenting key company data in customisable formats.

No more searching for important information. The To-do list and Dashboard features gather important data and present it in an easy to read format. Both Standard To-do lists and dashboards are provided with the system and are assigned to users at the point of installation. Both can be customised and may be designed to contain both Infinity and non-Infinity system information.



Dashboard - [General Dashboard]

Dashboard

Employees Missing From Daily Schedule

Schedule	Name	Absence Reason	Mobile Number
Night Shift Basic 20.00-06.00	TOMAS BODOR	<none planned>	
Night Shift Basic 20.00-06.00	RAFAL CHALAJCZAK	<none planned>	
Night Shift Basic 20.00-06.00	VER FRATRIC	<none planned>	
Night Shift Basic 20.00-06.00	ZLATKO FRATRIC	<none planned>	
Night Shift Basic 20.00-06.00	ALTAF HUSSAIN	<none planned>	
Night Shift Basic 20.00-06.00	ROBINDER PARSAD	<none planned>	
Night Shift Basic 20.00-06.00	TOMAS SAKAC	<none planned>	
Night Shift Basic 20.00-06.00	GURPREET SINGH	<none planned>	07510102708
Night Shift Basic 20.00-06.00	ROBERT WERKOWSKI	<none planned>	

Data refreshed: 08 October 2015 @ 10:53
Refresh interval: 1 minutes

Missing Workforce

Pie Chart

Dashboard - [General Dashboard]

Dashboard

Gender Demographics

Gender	Count	%
Total	60	100
Male	54	90
Female	5	8.33
Unspecified	1	1.67

Data refreshed: 08 October 2015 @ 10:59
Refresh interval: 24 hours

File View Tables Sort and Filter Wizards Advanced Hardware Help

'To-do' List

Quick Links

- To-do List
- Personnel
- Absence Management
- Absence Statistics

Dashboards

Reports

Exports

Personal Notes

Personal Diary

Scripts

Other Programs

Action:

- Online Information**
 - [lineware® Community, latest news and major developments about your product](#)
- GMT Standard Time**
 - Reminder that on 'Sun 25/10/2015 02:00' the time will change to 'Sun 25/10/2015 01:00'
- System Health**
 - lineware® hardware may require updating due to information which has been modified (4 items remaining)
- Fire Alarm Monitor Alert**
 - Manchester Fire Alarm Panel input ON at 11:45pm on Tue 06 October 2015
- Payroll**
 - Weekly Pay/ payroll was last run at 11:10am on Mon 21 September 2015 by Tina
- Absence Management**
 - 8 Outstanding absences that require a return to work interview
- Attendance Adjustments**
 - 35 Outstanding missed bookings that require attention
 - 919 Outstanding unauthorised absences that require attention
- Birthdays**
 - GINTS IKVILDS - Birthday on 24 October 2015 in (3 days)
 - AAMIR SARFRAZ - Birthday on 25 October 2015 in (4 days)
 - SHARIF MOHAMMAD (21) - Birthday on 21 October 2015 (Today)
 - ANDRE THOMPSON - Birthday on 06 November 2015 in (16 days)

PAYROLL LINK

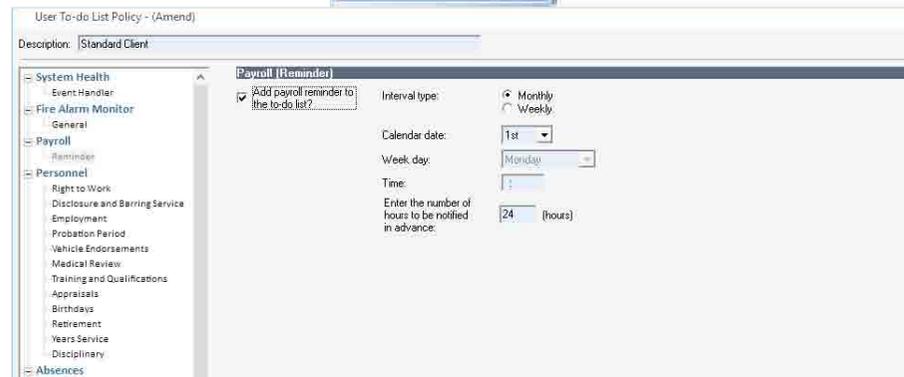
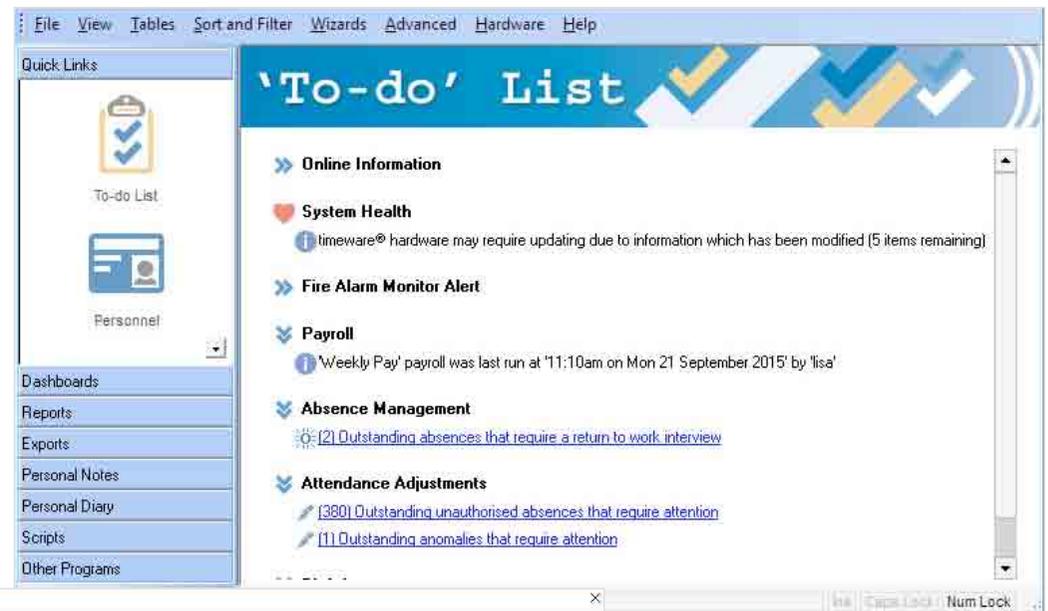
Infinity includes an authorised, integrated multi-company payroll link option that eliminates the need for third party 'payroll linking software'.

Please note that for companies requiring 'bespoke' software links, we are able to offer a unique development service utilising the Infinity scripting engine.

Every company has a deadline for running the payroll yet how many times has the deadline had to be delayed due to line-managers failing to approve overtime?

Infinity includes a 'payroll reminder' to-do list item. Set by the Infinity administrator, this feature provides an hourly countdown reminder of the oncoming payroll deadline!

Finally, once the Infinity payroll link has passed the hours worked to the company payroll, the agenda item changes and highlights the date and time of the successful payroll link.





Once this feature has been configured, the process of passing data from Infinity to your payroll is as easy as 1, 2, 3!

1. Ensure all line-managers have approved their staff overtime.
2. Click File, then Payroll, and select the correct company.
3. Press the 'Transfer' button!

Within seconds, the Infinity data is passed to your payroll, eliminating all human data entry errors - it really is that easy!

Sage Payroll Transfer - [Weekly Pay]

Include Range

Range: Previous pay period

Range: Group

Operator: And

Range:

Operator: And

Range:

Exclude Range

Range:

Operator: And

Range:

Operator: And

Range:

Operator: And

Range:

Close

Employee Information

Employee No.	Employee Name	Process Date	National Insurance Number																													
16	Mr. Andrew Smith	28/11/2008																														
<table border="1"> <thead> <tr> <th>Payments</th> <th>Units</th> <th>Rate</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Salary</td> <td>1.00</td> <td>2000.0000</td> <td>2000.00</td> </tr> </tbody> </table>		Payments	Units	Rate	Amount	Salary	1.00	2000.0000	2000.00	<table border="1"> <thead> <tr> <th>Deductions</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>PAYE Tax</td> <td>299.20</td> </tr> <tr> <td>National Insurance</td> <td>169.84</td> </tr> <tr> <td>Pension</td> <td>48.00</td> </tr> </tbody> </table>		Deductions	Amount	PAYE Tax	299.20	National Insurance	169.84	Pension	48.00													
Payments	Units	Rate	Amount																													
Salary	1.00	2000.0000	2000.00																													
Deductions	Amount																															
PAYE Tax	299.20																															
National Insurance	169.84																															
Pension	48.00																															
Holidays: Taken: 0.0 Remaining: 14.0																																
Mr. Andrew Smith 196 High Road London N22 8HH		<table border="1"> <thead> <tr> <th>Total</th> <th>THIS PERIOD</th> <th>Year To Date</th> </tr> </thead> <tbody> <tr> <td>Total Gross Pay</td> <td>2000.00</td> <td>16000.00</td> </tr> <tr> <td>Gross for Tax</td> <td>2000.00</td> <td>16000.00</td> </tr> <tr> <td>Earnings for NI</td> <td>1997.00</td> <td>2394.60</td> </tr> <tr> <td>Payment Period</td> <td>Monthly</td> <td></td> </tr> </tbody> </table>	Total	THIS PERIOD	Year To Date	Total Gross Pay	2000.00	16000.00	Gross for Tax	2000.00	16000.00	Earnings for NI	1997.00	2394.60	Payment Period	Monthly		<table border="1"> <thead> <tr> <th>Total</th> <th>Year To Date</th> </tr> </thead> <tbody> <tr> <td>Total Gross Pay TD</td> <td>16000.00</td> </tr> <tr> <td>Gross for Tax TD</td> <td>16000.00</td> </tr> <tr> <td>Tax paid TD</td> <td>2394.60</td> </tr> <tr> <td>Earnings For NI TD</td> <td>15970.00</td> </tr> <tr> <td>National Insurance TD</td> <td>1358.72</td> </tr> <tr> <td>Pension TD (inc AVC)</td> <td>48.00</td> </tr> </tbody> </table>	Total	Year To Date	Total Gross Pay TD	16000.00	Gross for Tax TD	16000.00	Tax paid TD	2394.60	Earnings For NI TD	15970.00	National Insurance TD	1358.72	Pension TD (inc AVC)	48.00
Total	THIS PERIOD	Year To Date																														
Total Gross Pay	2000.00	16000.00																														
Gross for Tax	2000.00	16000.00																														
Earnings for NI	1997.00	2394.60																														
Payment Period	Monthly																															
Total	Year To Date																															
Total Gross Pay TD	16000.00																															
Gross for Tax TD	16000.00																															
Tax paid TD	2394.60																															
Earnings For NI TD	15970.00																															
National Insurance TD	1358.72																															
Pension TD (inc AVC)	48.00																															
PAYSLSERVICE.com - for Payslips & P60 Dept: Sales & Marketing Payment Method BACS		Net Pay 1482.96																														

ESS AT THE TERMINAL (EMPLOYEE SELF SERVICE)

Available to a customer's workforce as standard through the Infinity terminals or via a web browser through PCs, tablets or mobile phones, the capacity and scope of the facility is second to none.

Infinity ESS – empowering your employees

The second generation ESS really comes into its own as the terminals now have touch-screen technology fitted as standard. The following terminals based ESS functions are available as standard:

Absence management

Holiday entitlement request – individuals can check their holiday entitlement including number of holidays taken, holiday requests pending approval and remaining days.

Absence leave request – Individuals can request leave up to three years in advance. These requests are posted directly to the individual's manager's Infinity agenda for approval.

Absence leave cancellation – Individuals can request cancellation of previously approved leave.

Attendance

View my scheduled rota – individuals can now check what daily schedules they are planned to work, up to 31 days in advance.

Hours worked summary – individuals can select a previous period and check their hours worked at basic plus other overtime rates. Individual booking times can also be displayed.

General

Email-me! – This popular facility will instantly send an email to the individual's personal email address containing, rota, hours worked and absence management information.



t9-7550
office ESS terminal
supporting biometric/
proximity/keypad options

By creating an interactive framework that shares intelligence between the hardware, firmware and software, the ESS facility is not only able to act as a portal enabling access to key information, it now offers the ability for individuals to initiate requests and to confirm questions from terminal.

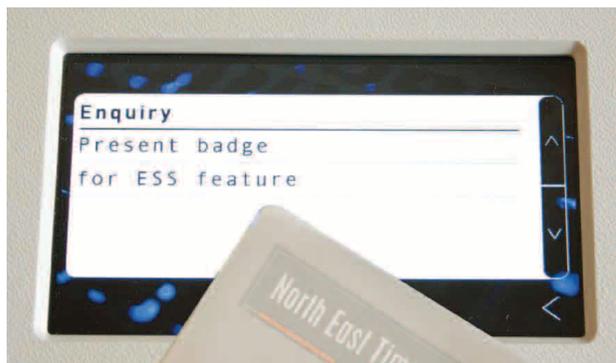
Infinity's highly developed scripting language is now flexible enough to enable leave requests to be made from the terminal, messages to be sent to individuals, confirmation of message reads to be sent back to management and it is even possible to create integration links to third party system so information from different sources appears seamlessly at one point.



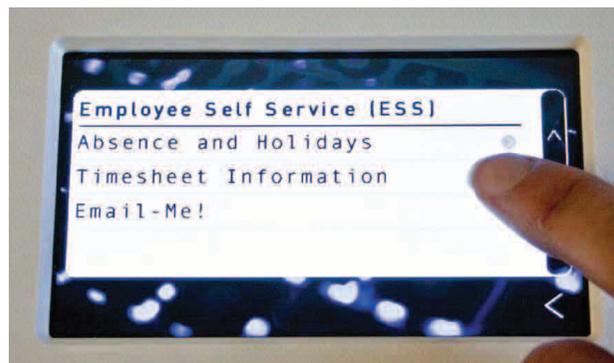
1. touch anywhere on the time and date screen



2. then touch the ESS button



3. next, prove who you are



4. now select timesheet information

ESS functions are also available at the weatherproof industrial terminal with the exception of absence leave request and cancellation.



t9-5020
weatherproof industrial terminal
supporting biometric/proximity/keypad options

ESS AT THE COMPUTER, TABLET AND MOBILE PHONE

Available to a customer's workforce as standard through the Infinity terminals or via a web browser through PCs, tablets or mobile phones, the capacity and scope of the facility is second to none.

Infinity ESS – empowering your employees

As the workplace becomes increasingly diverse, it is not always practical for employees to 'book' at a conventional, wall mounted terminal. In these types of situations, Infinity ESS can be used to provide an extensive range of functions accesible from both your company intranet or directly from the internet.



Back

Who's Having Time Off

Filter: 'Accounts & Customer Care'

Today | August - September 2015

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
August 2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17 August 2015	18	19	20	21	22
23	24	25	26	27	28	29
30	31	September 1	2	3	4	5

Who's Having Time Off

- David Howles
- Helen Smithson
- Joanne Guy
- Joanne Heyworth
- Joe Bloggs
- Sheila Smith



About me

- Display address and next of kin details
- Display employee's training matrix
- Display employment appraisal and achievement information
- View company documents

Absence management

- Graphical display of holidays booked, holidays taken and holidays remaining on login screen
- Facility for staff to check their own entitlement and remaining holiday balance
- Ability to check who else in their department has booked time-off before requesting their own time-off

Attendance

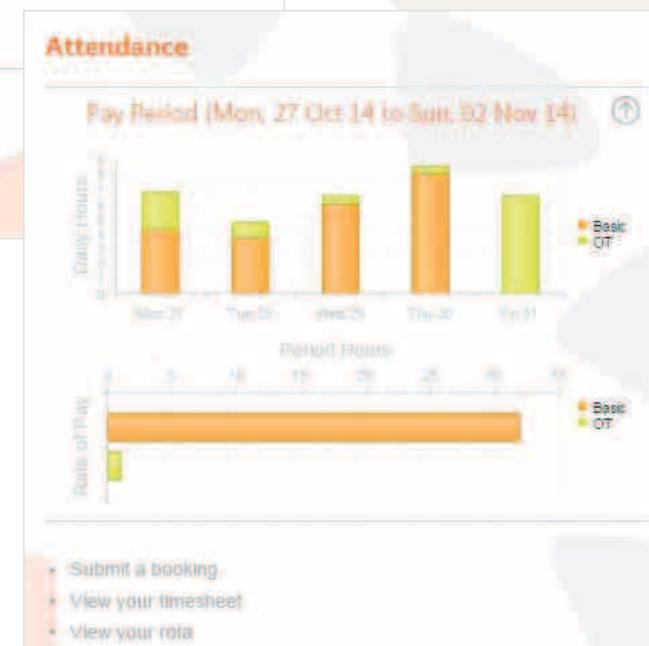
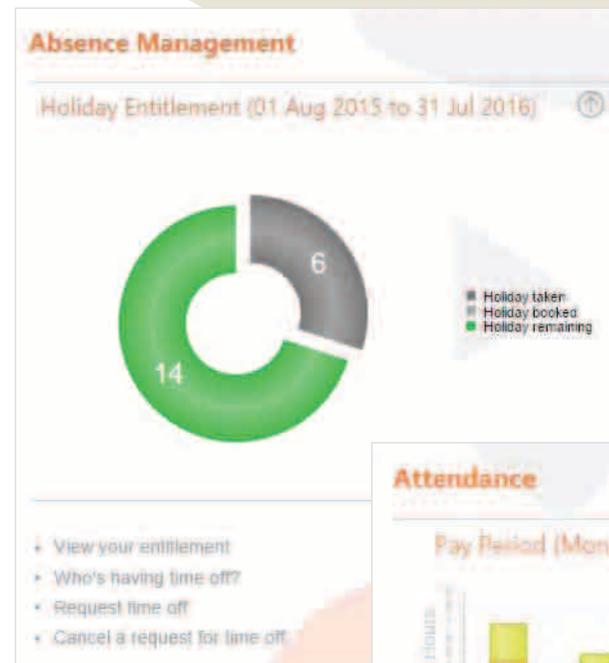
- GPS location stored at the point of booking
- Graphical display of basic and overtime hours worked for each day this week
- Adding a booking in real-time or retrospectively
- Facility to check work rotas

Job costing

- Adding a booking in real-time or retrospectively
- Facility to view timesheet

Cost centre analysis

- Adding a booking in real-time or retrospectively
- Facility to view timesheet



TWC (THE WEB CLIENT)

Managers can now access key Infinity features when away from their desks.

TWC is a dedicated web browser interface, accessed online from any mobile, tablet or desktop. TWC provides managers with permission based, secure access to key Infinity features including:

General

- ADP (Attendance Display Panel) for a range of staff
- View staff rota

Personnel

- View personnel records including training matrix

Absence Management (for selected staff members)

- Authorise or decline bookings
- Submit new booking
- Amend existing booking
- View entitlement

Attendance (for selected staff members)

- Authorise or decline bookings
- Submit new booking
- View timesheet

The screenshot displays the TWC web client interface. At the top, it shows the user's name 'Nathan Price' and the date 'Tuesday, 13 October 2015'. The main navigation menu includes 'General', 'Personnel', 'Absence Management', 'Attendance', 'Job Booking', and 'Dial Conferencing'. The 'Attendance Display Panel' is highlighted, showing a table of staff members with their current status and location. The 'Absence Management' section is also visible, listing various actions like 'Authorise or decline bookings' and 'Submit new booking'.

Employee ID	First Name	Last Name	Badge	Person Status	Wing/group	Department	Location	ESG/TWC GPS	Bookings	Zone	Reader
Information	Fri, 02 Oct '15 16:34	In the Building	Name: Boggis, Joe (18)	Badge: 7938518	Person Status: EMPLOYEE	Groupings: Accounts & Customer Care					
Information	Mon, 10 Aug '15 17:00	OUT	Name: Gay, Joanne (47)	Badge:	Person Status: EMPLOYEE (PART-TIME)	Groupings: Accounts & Customer Care					
Information	Thu, 01 Oct '15 17:00	OUT	Name: Reynolds, Joanne (46)	Badge:	Person Status: EMPLOYEE	Groupings: Accounts & Customer Care					
Information	Mon, 09 Oct '15 07:04	IN	Name: Howes, David (35)	Badge:	Person Status: EMPLOYEE (PART-TIME)	Groupings: Accounts & Customer Care					
Information	Mon, 06 Jul '15 15:10	IN	Name: Smith, Sheila (45)	Badge:	Person Status: EMPLOYEE	Groupings: Accounts & Customer Care					

Registered to Demo License 2016 (Not for Resale) Welcome Nathan Price | [Log Out](#)

Tuesday, 13 October 2015

TWC

Back

Who's Having Time Off

Filter: None

Today February - March 2015 Month

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
February 8	9	10	11	12	13	14
			Shelia Smith			
15	16	17	Ice Bioggs	18	19	20
21	22	23	Ice Bioggs	24	25	26
27	28	29	30	31		
March 1	2	3	4	5	6	7
8	9	10	11	12	13	14

Registered to Demo License 2016 (Not for Resale) Welcome Nathan Price | [Log Out](#)

Tuesday, 13 October 2015

TWC

Back

Personnel Details

Guy Isaacs
Employee ID: 47
Status: OFFICER (PART TIME)

Essential (General)

Date started with company: 1/06/05 (1/2014)

Station:

Home on:

Person status:

EMPLOYEE PART TIME

Absence entitlement policy:

TIMEWARE 20 DAY

Planned schedule:

18.00 - 17.00 Monday to Friday (20 Hour)

Terminal policy:

FINGERPRINT ONLY

Contact Details

Address:

Postcode:

Telephone:

Mobile:

E-mail address:

Next of kin name:

Next of kin telephone no:

Relationship:

Registered to Demo License 2016 (Not for Resale) Welcome Admin | [Log Out](#)

Friday, 10 October 2014

TWC

Back

Absence Booking List

Rob Lee
Employee ID: 20
Status: OFFICER

Absences in the Future

From	To	Taken / Planned	Absence	Authorisation	Cancel Request
Ed	10: 31 December 2020	10: 1 December 2020	System	Approved (Submit)	

Back

View Absence Entitlement

Hayward, Annice
Employee ID: 46
Status: OFFICER

Entitlement period:

Saturday, August 1, 2015 to Sunday, July 31, 2016

Entitlement Summary | Saturday, August 1, 2015 to Sunday, July 31, 2016

Category	Entitlement	Taken	Booked	Remaining
Holiday (days)	16	0	0	16
Part Sickness (days)	0	0	0	0
Unpaid Sickness (days)	0	0	0	0
Maternity/Paternity (days)	0	0	0	0
Business Absence (days)	0	0	0	0

Page 1 of 2 | 10 items

Absences (Saturday, August 1, 2015 to Sunday, July 31, 2016)

From	To	Taken / Planned	Absence	Authorisation	Cancellation
Mon, 31 August 2015	Mon, 31 August 2015	0 (days)	BANK HOLIDAY	Approved (Submit)	
Mon, 31 August 2015	Mon, 31 August 2015	0 (days)	BANK HOLIDAY	Approved (Submit)	
Mon, 28 December 2015	Mon, 28 December 2015	0 (days)	BANK HOLIDAY	Approved (Submit)	
Mon, 28 December 2015	Mon, 28 December 2015	0 (days)	BANK HOLIDAY	Approved (Submit)	

CUSTOMER CARE

Once the Infinity system has been implemented we believe that it is our responsibility to ensure that the system always runs smoothly. The Infinity customer care team achieve this goal by working closely with each client in a pro-active manner.

It is the customer care team's responsibility to ensure that all customers are satisfied with their Infinity product and consequently they are responsible for making care calls, organising additional training and managing the support team.

Training

Customer care can organise training courses with full documentation which aim to teach staff from each department how to realise the total potential of Infinity Premium.

Your place or ours?

Training can be carried out at our offices in Blaydon or at your business premises anywhere in the UK.

Courses and Certification

Courses can be created for each customer's individual needs. There are however, a set of standard courses which cover such topics as basic introduction, personnel, access control and job costing. A short technical course, (45 minutes), is also available for your company's IT specialist as we may require their assistance on larger installations. All training courses carry authorised certification.

User group meetings

Customer care have responsibility of planning user group meetings at customer offices or other locations around the country. The feedback generated at these meetings is invaluable for the development of the Infinity product.



TIMECARE SUPPORT

What is Infinity's Timecare?

Infinity Timecare is the name given to the support agreement that Infinity (UK) Ltd offers to all of its customers. Each Timecare Support agreement contains details of the customers' designated support level agreement (SLA)

The SLA covers both software and hardware.

Before you purchase a new system, the extent of your Infinity Timecare SLA will be documented within your quotation. Usually this includes a twelve month software support agreement, a twelve month hardware warranty and details of site visits for software and firmware updates plus any required 'new feature' awareness training. When you purchase a system you will receive the Timecare SLA document through the post. After this initial period, you will be sent an invoice for the following year's Timecare. Support is not compulsory but is strongly recommended!



How will the Timecare support team help?

Within customer care we have a full-time, office based support team that are available to answer your questions between 8.00am and 5.00pm, Monday to Thursday and between 8.00am and 4.30pm on a Friday. Incidents can also be reported out of office hours using our telephone answering service. When addressing an incident, the support team utilise remote desktop support technology to access your PC, (with your permission), to identify and rectify the reported problem. Members of the support team have also worked in the development team and as a result, are able to provide an extremely high level of technical product knowledge.

LogMeIn
+ Rescue



PRODUCTS



t9-7550
office ESS terminal
supporting biometric/
proximity/keypad options



t9-5020
weatherproof industrial terminal
supporting biometric/proximity/keypad options



t9-0230
proximity enrolment device



t8-0355
biometric enrolment device



t9-1510
assembly
terminal



t9-1610
fire monitor
terminal



t9-1010
access
terminal



t9-0240
weatherproof
proximity reader



t9-0390
weatherproof biometric reader
supporting biometric/proximity/
keypad options



t9-0300
weatherproof asset
controller reader



t9-1710
asset controller

North East Time Recorders Limited

North East Time Recorders

Factory Road

Blaydon

Tyne & Wear

NE21 5RY

0191 414 4241

sales@netr.co.uk

www.netr.co.uk