

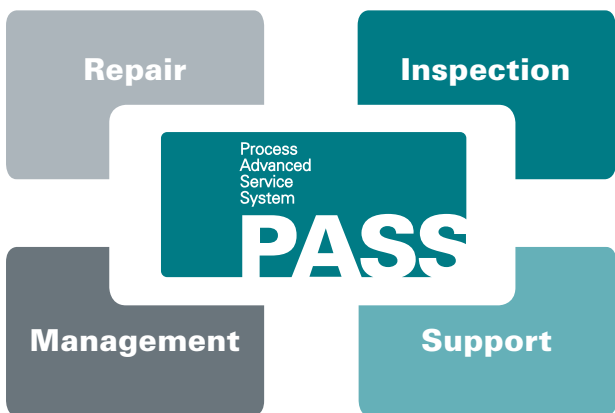
## **PASS – Process Advanced Service System**



Services and parts for your applications  
– individual, reliable, competent

we make processes work

# The right solution for your requirements



**Looking for after-sales solutions? Our extensive Process Advanced Service System (PASS) provides you with after-sales services – customised to your specific requirements.**

The framework of our PASS program is designed with you in mind. With the guidance of our experienced Schenck Process team, you can create PASS packages comprising original spare and wear parts, various services and high quality components to meet your needs.

PASS is based on a modular principle – you can choose any individual PASS product or a combination thereof. 4 categories help to easily find appropriate PASS products.

We would be pleased to provide you with individual consultation, either as part of a PASS contract or on individual enquiry.

**Whatever Full Service means to you – let's create it together!**

**Customise your after-sales solution package from the selection of products shown in this brochure.**

# Keep your processes working

Process  
Advanced  
Service  
System

# PASS



## PASS Repair

- ❖ **Exchange Program**  
Minimize downtimes and turnaround times of critical parts
- ❖ **Repair Program**  
Repair and continue your production process simultaneously
- ❖ **Refurbishment Program**  
Planned refurbishment during operations
- ❖ **Remote Service**  
Real time remote or video maintenance
- ❖ **Tele Maintenance**  
Individual hotline or phone consulting

# Entrust us to manage your processes

Process  
Advanced  
Service  
System

# PASS



## PASS Management

- ❖ **Environmental Solutions**  
Become “green”
- ❖ **Process Plant Operations**  
Handover all daily operational challenges
- ❖ **Inventory Management**  
Avoid double inventory
- ❖ **Maintenance Management**  
Pass your maintenance work to us

# Inspect and confirm your processes

Process  
Advanced  
Service  
System

# PASS



PASS Inspection

## 🔗 **Condition Monitoring**

Real-time equipment monitoring

## 🔗 **Verification Service**

Full organization of all parties involved

## 🔗 **Fitness Check**

Overall health identification including recommendation

# Simplify the upkeep of your processes

Process  
Advanced  
Service  
System

# PASS



## PASS Support

- 🔗 **eParts Catalogue**  
Identify, inquire or order spare parts online
- 🔗 **Warranty Extension**  
Reduce risks for new or existing equipment
- 🔗 **Customer Training**  
Classroom and on-site training
- 🔗 **Service Hour Bank**  
Service on demand

# Schenck Process Group

## Leading solutions for a wide range of industrial sectors

With an unrivalled global network of operating companies and competent partners, the name Schenck Process is synonymous throughout the world with process expertise and well-engineered measuring technology for weighing, feeding, conveying, screening, automation and air filtration technology.

### Members of the Schenck Process Group are:



### Schenck Process UK brands:



### Facts and figures

- 3.200 employees worldwide
- Schenck Process companies in 22 countries on all 5 continents
- Over 130 agencies
- Over 30 service bases worldwide
- 22 production facilities worldwide
- Revenue of approximately 600 million Euro
- More than 250 service technicians

**FIELD REPRESENTATIVES – SALES**

**Alan Greaves**

Sales Manager, Heavy/Transport  
agreaves@schenckprocess.co.uk  
Tel: 07795 240520

**Tony Phelps**

Sales Manager, Light  
tphelps@schenckprocess.co.uk  
Tel: 07824 991888

**Paul Marlow**

Sales Manager, Power  
pmarlow@schenckprocess.co.uk  
Tel: 01453 761765

**Julie Precious**

Key Account Sales Manager  
jprecious@schenckprocess.co.uk  
Tel: 07971 148933

**AFTERMARKET MANAGEMENT**

**Tim Carter**

Customer Service Director  
tcarter@schenckprocess.co.uk

**Brian Wright**

Aftermarket Sales Director  
bwright@schenckprocess.co.uk

**Mike Pegler**

Head of Site Services UK  
mpepler@schenckprocess.co.uk

**Dave Shilling**

Technical Sales Manager  
dshilling@schenckprocess.co.uk

**Aftermarket Service**

Schenck Process UK Ltd  
Alpha Court, Capitol Park  
Thorne, Doncaster DN8 5TZ

Tel: +44 (0) 845 201 4562  
Fax: +44 (0) 845 201 4563

service@schenckprocess.co.uk  
www.schenckprocess.co.uk

**Aftermarket Spares**

Schenck Process UK Ltd  
Alpha Court, Capitol Park  
Thorne, Doncaster DN8 5TZ

Tel: +44 (0) 845 201 4564  
Fax: +44 (0) 845 201 4565

spares@schenckprocess.co.uk  
www.schenckprocess.co.uk