

SPECIAL FASTENER PRESENTATION  
AND CLIENT TESTIMONIALS



**HAGUE  
FASTENERS**

# A HISTORY OF HAGUE FASTENERS (est. 1971)

HAGUE FASTENERS was originally founded in 1971 by John Stuart Hague, along with its sister Company Richards & Allan (Nuts & Bolts).

The two companies were formed to manufacture high quality fasteners, one in Carbon Alloy steels, the other in Stainless steels and Superalloys. Both concentrated on non standard sizes and rapid deliveries.

The two family owned firms established themselves as international leaders in special fastener manufacturing in the 1970's and 80's.

**In the late 1990's the Companies merged together under The Ralin Group** name, but following popular demand, the HAGUE FASTENERS name made a long overdue return in 2012.

From their roots in the heart of the British Steel Industry in Sheffield to their 1971 production base in Central England, Hague were the original Craftsmen In Fasteners, often imitated.

## QUICK RELIABLE QUALITY FASTENERS

Our every order was handled professionally, delivery times were kept, prices were competitive, our requests and inquiries were answered swiftly. A great partner to have.

Anastasios (Valves & Fittings Service - Southern Europe)



# SPECIAL FASTENERS TODAY



Current CEO Jon Hague, the son of HAGUE **FASTENERS' founder, is the 2nd Generation of** "Hagues". He has further secured a strong position in the Custom Fastener Supply Chain around the World over the last 25 years. The last decade has seen major advances in machinery, methods and resources that have ensured further stability and growth.

## MARKET LEADERS IN DOWNHOLE COMPLETION TOOLS

Hague Fasteners are a supplier that understands the needs & demands of the Oil & Gas Industry. Professional, Competitive, Attentive and Customer Focused., can't ask for any better from a supplier!

Alan (Oil & Gas Industry Global Leader)

HAGUE FASTENERS occupy a specific niche in the Fastener marketplace, manufacturing and supplying the more difficult to obtain fasteners. They manufacture any item in small to medium batch quantities, from single one off pieces, 5pcs, 10pcs, 25pcs, through to several hundreds where required, **often in difficult materials and to Customers' designs & OEM drawings and specifications.** Hague continue to offer their famed rapid breakdown delivery service to global industry helping eliminate costly plant downtime.

# SERVICING GLOBAL INDUSTRY



In almost half a century many Companies around the World have used Hague Fasteners as their source and solution for all their manufactured fastener needs. Hague Fasteners are proud to have been involved in some of the Worlds most significant engineering projects, from early North Sea oil exploration, through famous Bridges and Worldwide landmark Buildings & structures.

Throughout this Special Fastener Presentation Hague demonstrate what they do best by proudly displaying recent quotes from some of their **prestigious clients' reviews**. **First hand statements from those that have benefited from the HAGUE FASTENERS service and experience.**

## HIGH TEMPERATURE DUREHETE 1055 BESPOKE FASTENERS

This is the first time we have used Hague, from start to finish the Hague Fasteners team have bent over backwards, offering a faster turn around and better price on the bespoke studs and nuts we required. More impressive was their honesty on the specialized material requirements. Better still everything arrived on time and in spec. very happy with the service, spec and quality, would highly recommend.

Mark (UK Power Station Infrastructure)

# LOW VOLUME SMALL BATCH SUPPLY

## EFFICIENT SUPPLIER OF SPECIAL MADE TO ORDER FASTENERS

When given an enquiry for some special 1-1/4 UNC Studbolts required on a very short lead time, Hague fasteners quickly offered 3 options with short lead times (between 2 and 5 days). Once the order was placed the bolts arrived on time. The customer was so satisfied, he immediately placed a repeat order.

Mary (Global Industrial Maintenance Group)

**HAGUE FASTENERS** manufacture any item that you can't buy off the shelf.

SMALL TO MEDIUM BATCH QUANTITIES

FROM SINGLE 1 off PROTOTYPES

through

5pcs

10pcs

25pcs

100pcs

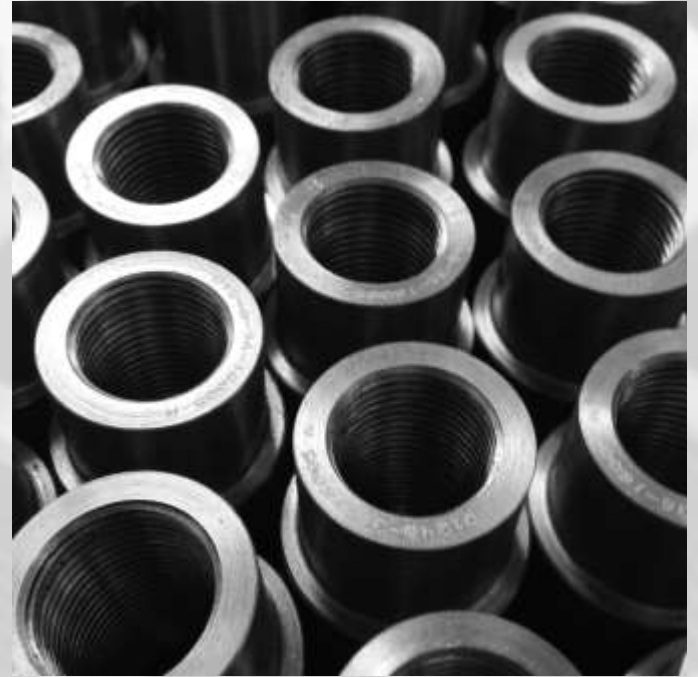
500pcs



up to 1,000pcs where required.

# PRECISION ENGINEERING

Hague Fasteners are World renowned as manufacturers of all types of Precision Engineered Special Fasteners in small quantities, supplied, where necessary, with rapid breakdown deliveries.



Often Hague Fasteners are the solution for clients all over the world where a specific requirement for very low quantities of Special Fasteners are needed for a High Integrity project.

## FRIENDLY EFFICIENT SERVICE WITH QUALITY PRODUCT

Hague Fasteners provide an efficient service with a high quality finished product  
All orders are completed on time or early. We will be using Hague more in the future.

Shane (Fastener & Fixing Global Experts)

## QUICK, TECHNICALLY STRONG, GOOD SERVICE

A company I have worked with in almost 4 years with great technical knowledge, always quick answer on quotation, competitive prices.

Henrik (Industrial Sealing)

# QUALITY ASSURED

## **HAGUE FASTENERS LIMITED** **Policy into Practice**

We have developed processes that deliver and support our  
Vision, Policy and Critical Objectives.

These shall be continuously reviewed through our Key Performance Review process

We shall operate within the structure to satisfy the requirements of:

### **BS EN ISO 9001**

Our Policy, on-going improvements to our Management System, future operational and  
organisational developments shall be communicated to all staff

We are committed to providing products and Services that:  
Meet our customers specified needs.

We shall continuously seek feedback from our clients,  
to improve our products and services and strive to meet future expectations

We shall provide resources for the continuous improvement of:

**The Management System**

**All Work practices,**

**Our Products & Services**

**Infrastructure requirements**

**Training and Development of all personnel**

We shall ensure that all employees are trained in the requirements of the Management  
System, including continuous improvement and shall be encouraged to identify problems  
and provide suggestions for the prevention of potential non-conformance, through our  
Improvement Log System

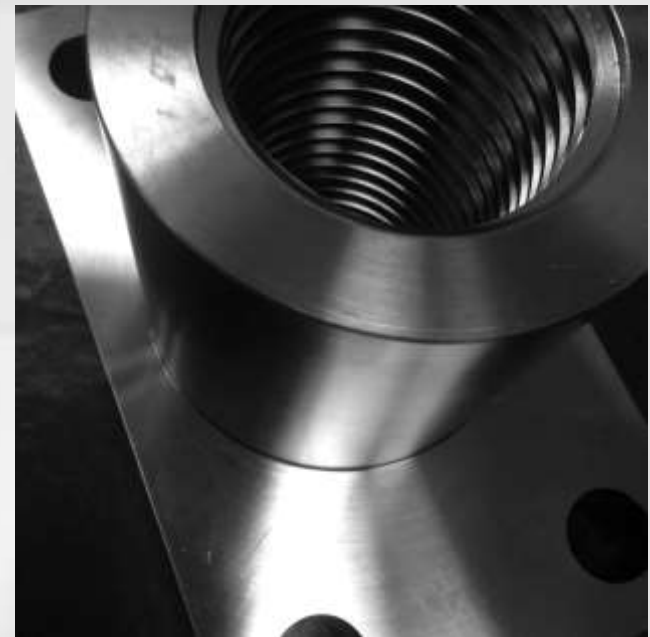
Signed:



(Managing Director)

## EXCELLENT SPECIAL FASTENER SERVICE

We are really pleased with the  
service and quality of the product.  
Phillip (USA Fastener Distributor)



## RAPID SPECIAL FASTENER MANUFACTURING

**We can't thank you guys enough**  
for helping us out with the order  
and turning around so quickly!!

Andrew (Subsea Sector)

# BESPOKE ITEMS MADE TO ORDER

For decades Hague Fasteners have manufactured critical custom fasteners **components to Customers' exact designs** and specifications, OEM Drawings, Customer Designs or by Reverse Engineering from existing custom fasteners samples.



Hague Fasteners are proud exporters of their manufactured Custom Fasteners and Special Bolting with the knowledge and experience to quote and supply to your specific requirements, including custom items or unique applications. Hague has over 40 years of proud custom fastener manufacturing history and experience that will be of benefit to you.

ALWAYS HELPFUL AND PREPARED TO GO THAT ONE STEP FURTHER

We are currently in the middle of our summer shutdown period. A time when all of our engineering department are extremely busy and we need items delivered at the drop of a hat. Hague Fasteners have proved to be extremely helpful during this time, supplying all of our needs, often at very short notice.

Jackie (Chemical Manufacturing Plant)



# INTERNATIONAL DIMENSIONAL STANDARDS

Many of the special fasteners Hague Fasteners manufacture are actually perfectly standard fasteners. However they are impossible to buy from a regular fastener importer or stockist due to the non-standard material grades required.

**Hague's technical library and expertise extends to a countless number of international standards including:-**

BS - DIN - ISO - ASTM - ANSI - NFE - IFI - UNI - JS - SAE - NAS



DESIGN, PRODUCTION AND SERVICING  
FOR HYDRAULIC OIL SYSTEMS

Helpful and flexible in case of need.

Katherine (Hydraulic Oil Systems)

# BRITISH MANUFACTURING



Hague Fasteners pride themselves on the high integrity of all products they manufacture from a complex component made in house to a customers close toleranced drawing, to a standard pin or washer, ground or laser cut in the heart of England.

Hague Fasteners are increasingly being asked for manufactured fasteners from EU/US produced steels and Non-Chinese machine shops.

Hague do not get involved with any Chinese or Far Eastern materials or imports, you will always be getting the best of British Manufacturing.

## COMMITTED, SERVICE DRIVEN PROFESSIONALS

I just wanted to take this time to do something I seldom do, leave a testimonial!. I wanted to commend the Hague Fasteners team for supporting my request to reduce the lead time on my order for one of my Global clients, they immediately acted on my concerns, kept me informed and kept me in the loop throughout, it is clear from this that Hague Fasteners have both their reputation as well as the relationships they have with their customers at the forefront of their mind.

I look forward to doing more business with them in the future, keep up the good work, thanks again.

Charlie (Industrial Consumables Supply Company)

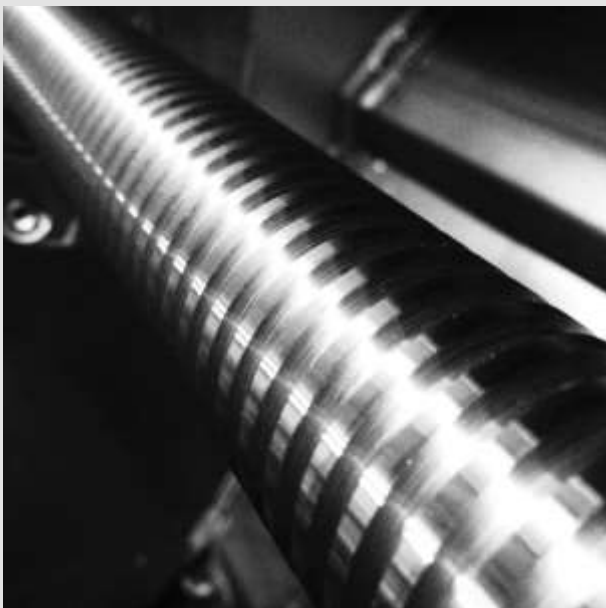
# UNRIVALLED PRODUCTION EXCELLENCE

Hague Fasteners have been manufacturing Custom Fasteners for Global Industry since 1971.

Over the decades Hague Fasteners have machined every conceivable thread form and thread pitch combination, relying on British, ISO, American, indeed all International standards to verify the data needed to produce critical components in all materials.

Hague Fasteners have continually adapted their operation to adopt modern practices and technological advancements, both in their production facility and administration offices.

Hague Fasteners unique utility, the Hague Screw Thread Calculator App for **iPhone**, has received global acclaim as a “modern day Zeus Book” and is Free to download in the App Store



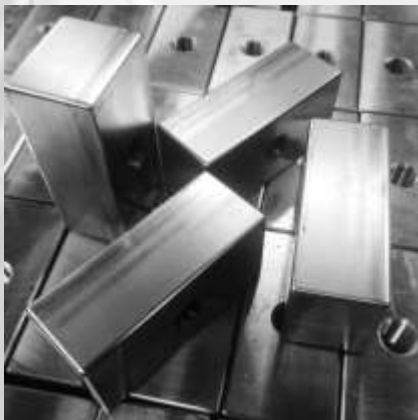
Great app! ★★★★★

Review by Stellram (Rick) - Apr 9, 2014

Awesome bit of kit that can only get better Will be using for when I'm conducting test & tooling up in the Midlands ! Thanks

# DIVERSITY IN MATERIALS

Carbon & Alloy	Stainless Steels	SuperAlloys & Duplex	Non Ferrous
Mild Steel	303/304 (18-8/A2)	<b>Monel™ 400</b>	Aluminium Bronze
080M40 (EN8)	316 (A4)	<b>Monel™ K500</b>	Aluminium Silicon
605M63 (EN16)	A2 & A4 - 50/70/80	<b>Inconel™ , 600/601/625/718</b>	Bronze
708M40 (EN19)	321/310/347	<b>Incoloy™ 800/800HT/825</b>	Phosphor Bronze
817M40 (EN24)	422	<b>Hastelloy™ B2/C4/C22/C276</b>	Manganese Bronze
826M40 (EN26)	410/416/420/431	<b>Ferralium™ 255 UNS32550</b>	Brass
B7 / L7	B8/B8M/B8T	UNS-S32750	Naval Brass
B5	B8X/B8MX/B8TX	UNS-S32760	Copper
B16	B8/B8M/B8T - Class 2	<b>Zeron™ 100 (SA, FG, FLT)</b>	Cupro Nickel
BS 4882 B16A	B8C	<b>254SMO™</b>	70/30
<b>DUREHETE™</b>	B6	UNS-S31254	Cupro Nickel
900/950/1055	C3-80	UNS-S31803	90/10
ESSHETE 1250	17-4 PH	A453 660 A,B,C&D	<b>Hiduron™ 191</b>
<b>JETHETE™ X19</b>	<b>FV520B™</b>	<b>NIMONIC™ 75/80A/90</b>	<b>Marinel™</b>
42CrMo4	B50A125E (422)	Titanium Alloys	Aluminium
24CrMo5	<b>Nitronic™ 50/60</b>	<b>Carpenter 20™</b>	Plastic
21CrMoV57	904L	MP35N	Nylon
			PTFE



EXCELLENT COMPANY TO DEAL WITH

Very professional quick to respond to quotes and orders despatched on time.

Martin (Fastener Supply Experts)

# 24 HOUR CUSTOMER SUPPORT

Hague Fasteners technical support team are always on hand to serve you 365 days a year to ensure your plant breakdowns or urgent bolting demands can be serviced and met with minimum downtime.

Hague Fasteners team are now on the end of the telephone, at hand by email, or around the clock waiting for your instant Live Chat accessible from their website.

## Normal Business Hours

- Monday – Friday 8am to 6pm
- 24 Hour Sales Support – +44 (0)1902 365865 then Option 2
- 24 Hour Live Chat Support from Website
- 24 Hour Out Of Hours Email Response

## EXCELLENT CUSTOMER SERVICE

I think Hague Fasteners is a company with very friendly, good and quick customer service. The prices and delivery time are competitive.

They are extremely good with updates, and let the customer know immediately if there are any delays.

Beth (Supply Chain Specialists Oil & Gas)



# SPECIAL FASTENERS

## Custom Bespoke Special Fasteners

These Special Fasteners are Complete Special Purpose, Custom designed fasteners. An OEM design of a tailor-made fastener fit for a specific purpose to suit the OEM equipment that is to be installed on.



## Standard “Material Special Fasteners”

So you need a perfectly standard fastener, a hex bolt, a stud or a Hex Nut perhaps but if it's not a Mild Steel or a commercial stainless steel the chances are you have zero chance of buying them from a Fastener Stockist.

This Fastener, as standard as the product is, is a Special Fastener because of the material grade you need. A duplex stainless or a superalloy, suddenly your standard bolt is a special fastener.

### COMPETITIVE FASTENER ENGINEERING

A great responsive company. Very competitive, without compromising on quality

Adrian (UK Engineering Services Group)

## Standard “UK Origin Special Fasteners”

Often now we see Critical Industry Equipment Manufacturers are stipulating on their own Material Data Sheets that a perfectly standard fastener, in a perfectly standard material, is specified but with a critical caveat that the material and manufacture has to be from a UK/US/EU source. These "Non Far Eastern" supply stipulations in essence make a standard fastener a Special Fastener that has to be manufactured to order.

### QUICK QUOTES WITH COMPETITIVE PRICES

I have found these guys very professional, providing various quotes for exotic fasteners on a very quick basis. I'll definitely be back.

Michael (Engineering R&D)



## Thread Type Special Fasteners

Again a perfectly standard fasteners becomes a special fastener when the pitch or thread form you need is not one that is commercially available. These could be Metric Fine threads, BSW, BSF, UNF or maybe UNC. Whatever the reason you get a "No Stock" response, you need expert manufacturing assistance to supply your Special Threaded Fastener.



# HAGUE FASTENERS LIMITED

HIGH INTEGRITY SPECIAL FASTENERS IN CRITICAL ALLOYS SINCE 1971

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