

Quality Policy Statement

CTM Systems Limited, based in South Bedford, is a long established manufacturer of high quality stainless steel and mild steel process handling and material conveying systems. Using a wealth of engineering and application expertise, we offer solutions for the waste water, potable water, food processing, chemical and quarrying industries.

Full installation, modification and refurbishment packages of both CTM and non-CTM equipment can also be undertaken.

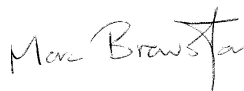
This Policy Statement and our QMS applies to the design, manufacture and installation of bespoke solutions for materials handling, processing and volumetric storage systems.

The Board of Directors and Senior Management are committed to delivering a competitively priced quality service for our customers. To meet this commitment the Directors accept ultimate responsibility for the CTM's QMS. This system meets and where possible exceeds the requirements of the Standard BS EN ISO9001:2008. All employees (and subcontractors who could affect service delivery) are made aware of their responsibilities in meeting the requirements of the QMS (including pertinent objectives) and service delivery through the provision of appropriate training and information.

CTM is committed to continually improving the QMS that relates to this Policy Statement. This will be achieved through internal auditing, preventive and corrective actions, as well as the setting of objectives and targets in relation to customer satisfaction and service delivery.

Senior Management shall review all elements of the CTM's QMS, including the Policy Statement, at planned intervals to ensure its continuing suitability, adequacy and effectiveness.

This statement will be reviewed on or before 05/01/17.



Signed:
For and on behalf of CTM Systems Limited

Date: 05/01/16