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If this manual has not been supplied with instructions for certain repairs, adjustments and maintenance, you should contact Star Universal (Gosport) Ltd





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#### 1 INTRODUCTION

With the purchase of this **Star Universal** heat sealing machine you will be able to pack a great variety of products in any of the different heat sealable materials available. To maximise usefulness of this heat sealer, **Star Universal (Gosport) Ltd** has ensured that all our machines, from the smallest to the largest model, are at the cutting edge of heat sealing technology. All our machines are built in-house to the highest standard and undergo rigorous testing prior to being sent to the end user.

## Unpacking

This **Star Universal** heat sealing machine is packed in either a box or on a pallet for shipping. We recommend you keep the box/pallet so you can transport the heat sealer safely in the future, if ever required.

Use the following list to check the contents of the box/pallet:

Component Part:	Packed By and Date:	Unpacked:
Manual		✓
CE Certificate		
Spares Kit		
Additional spares (if applicable)		
Stand components (66 stand only)		(See page 20)



#### 2.1 SAFETY INSTRUCTIONS FOR HEAT SEALER OPERATION



WARNING this manual should be read in full prior to operating this heat sealing machine. Ensure all the operators are aware of how to use it safely.

All users of this product are requested to follow all warnings and instructions contained in this manual. In addition, all warnings and instructions affixed to the machine should be followed.

This heat sealer is supplied with a 3 wire power cable and a moulded 13 amp fused plug. A secondary fuse is located on the circuit board for additional protection. Increased user safety can be achieved by the provision of a residual current device (RCD) being used on the supply circuit to the machine.

The machine is not rated for direct water contact unless otherwise stated.

Ensure the power is switched off and the plug removed from the socket prior to carrying out any service work.

The machine should be regularly serviced using genuine Star parts and is subject to the portable appliance test regulations.

When not in use switch the machine off.

The sealer is designed to be installed on a flat level surface to ensure stability during operation.

The sealer is a heavy unit, take extra care when moving the machine using appropriate lifting methods and equipment. For machine weights and dimensions see later in the manual.

Heat sealers are not designed to be used in flammable or explosive environments.

With repeated cycling residual heat can build up on the sealing jaws. Avoid touching them wherever possible.

Keep hands clear of the sealing jaws when operating the machine.

Always use heat sealers in a ventilated environment as sealing certain plastics may create fumes. Check with your bag/material manufacturer.



#### 2.2 SAFETY FEATURES

All Star heat sealers are built to minimise risk of any injury to machine operators and anyone who can come into contact with them. The main risks involved with Star heat sealers and the safety features built into the machines are:

**Exposed Moving Jaws:** The jaws are closed by either electrical solenoids or pneumatic cylinders. The force when opening or closing is low to minimise the risk of injury. There is a jaws closed switch on both solenoids/cylinders which prevent heating or weld pressure being applied until the jaws are fully closed. Warning labels are affixed to the jaws to advise operators to keep their hands clear.

**Heated sealing jaws:** The heating element and jaws may become hot with continued use. This temperature is low enough so as not to risk causing burns. The element ribbon is only heated to weld temperature when the jaws are fully closed. Warning labels are affixed to the jaws to advise operators to keep their hands clear and that the jaws can become a hot surface.

**Exposed electrical terminal:** The only exposed electrical terminals are low voltage on a Separated Extra Low Voltage circuit with a maximum of 55Vac RMS and pose no risk.

Star Heat Sealers meet the health and safety requirements of The Supply of Machinery (Safety) Regulations 1992 No. 3073 and The Machinery Directive 2006/42/EC. The CE mark will be affixed to the product where applicable.

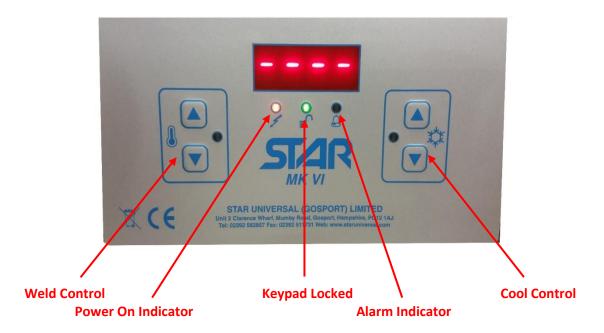
A request is made that any known incidents that result in injury to an operator from the legitimate use of this heat sealer is reported to Star Universal Technical Department.

Tel: 02392 582857 e mail: info@staruniversal.com



#### 3 MACHINE SETTING

### 3.1 Star 66/96, MkVI Controller



#### SETTING THE WELD AND COOL TIMES.

Set the weld and cool times as below. Place some of the material you wish to seal between the sealing jaws and cycle the machine by pressing the foot switch. When the jaws open, if the material has not welded increase the weld and cool times. If the weld looks molten decrease the weld and cool times. Repeat the above process until you achieve a flat strong weld.

## **Weld Time**

With the machine turned on press the weld control  $\triangle$  or  $\nabla$  key and release, the amber weld indicator will flash. To increase the weld time, press the weld control  $\triangle$  key, to decrease press the weld control  $\nabla$  key. As a starting point use 0.7. After 5 seconds the screen will default back and save the figure entered.

#### **Cool Time**

With the machine turned on press the cool control  $\triangle$  or  $\blacktriangledown$  key and release, the blue cool indicator will flash. To increase the cool time, press the cool control  $\blacktriangle$  key, to decrease press the cool control  $\blacktriangledown$  key. Cool time should be approximately 3 times weld time. After 5 seconds the screen will default back and save the figure entered. Certain bag materials may require more or less cool time than advised above, adjust this as required.



## 3.2 Setting The Compensation, Key Lock And Jaws Timeout

During machine operation a residual heat build-up can affect the quality of the weld. To try and minimise this the sealer has built in compensation which you can set. Firstly, set the weld and cool times as above from a cold start then repeat the steps as below to achieve consistent weld quality.

## **Heating Compensation**

This relates to the amount of time the controller reduces the weld time after each operation to compensate for residual heat. A value of 0 indicates that heating compensation is disabled. A low value will reduce the weld time by a small amount and is suitable for a machine that warms up very slowly. A high value will reduce the weld time by a larger amount and is suitable for a machine that warms up very quickly.

To adjust the value, with the machine turned on, press both of the weld control  $\triangle$  and  $\nabla$  keys for 2 seconds and release when **hc** appears on the screen. To increase or decrease the figure use the heat  $\triangle$  or  $\nabla$  key. After 5 seconds the screen will default back and save the figure entered. Cycle the machine 15-20 times weld one of your bags. If the seal fails decrease the figure, if it is molten increase the figure.

### **Cooling Compensation**

This relates to how quickly the controller increases the weld time when the machine is idle, compensating for the machine cooling down when not being used. A value of 0 indicates that cooling compensation is disabled. A low value will increase the weld time by small amount and is suitable for a machine that cools down very slowly. A high value increases the weld time by a larger amount and is suitable for a machine that cools down more rapidly.

To adjust the value, with the machine turned on press both of the cool control  $\blacktriangle$  and  $\blacktriangledown$  keys for 2 seconds and release when cc appears on the screen. To increase or decrease the figure use the cool  $\blacktriangle$  or  $\blacktriangledown$  key. After 5 seconds the screen will default back and save the figure entered. Cycle the machine 15-20 times, allow it to cool for a few seconds and weld one of your bags. If the seal fails decrease the figure, if it is molten increase the figure.

#### **Key Lock**

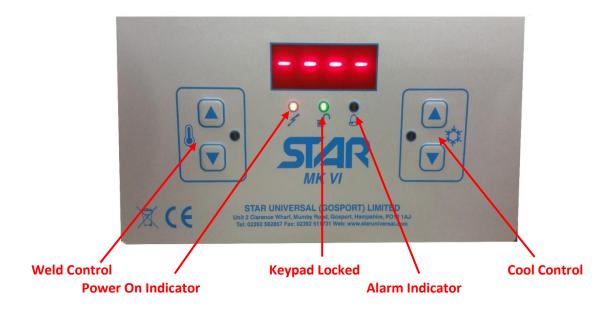
To prevent unauthorised alteration, the Star MkVI has a control lockout. If the green keypad locked light is on the feature is not engaged. To engage or disengage press the cool ▲ or ▼ key and release to display the cool time, the blue indicator will flash. Press and hold both of the weld ▲ and ▼ keys for 2 seconds. The green **keypad** locked light will come on or go off once the two seconds is up. Release the keys and wait for the screen to go back to default.

### **Jaws Timeout**

This is the time allowed for the jaws to close, jaws to open or automatic knife to complete its travel before the alarms engage. To alter press the cool  $\blacktriangle$  key and weld  $\blacktriangledown$  key for 2 seconds until the display shows 2 digits with a decimal point between them. To alter this figure, use the weld  $\blacktriangle$  and  $\blacktriangledown$  keys. After 5 seconds the screen will default back and save the figure entered.



## 3.3 Star 66C/96C, MkVI C Controller



#### SETTING THE WELD AND COOL TEMPERATURES.

Set the weld and cool temperatures as below. Place some of the material you wish to seal between the sealing jaws and cycle the machine by pressing the foot switch. When the jaws open, if the material has not welded increase the weld and cool temperatures. If the weld looks molten decrease the weld and cool temperatures. Repeat the above process until you achieve a flat strong weld.

#### **Weld Temperature**

With the machine turned on press the weld control  $\blacktriangle$  or  $\blacktriangledown$  key and release, the amber weld indicator will flash. To increase the weld temperature, press the weld control  $\blacktriangle$  key, to decrease press the weld control  $\blacktriangledown$  key. As a starting point use 85. After 5 seconds the screen will default back and save the figure entered.

## **Cool Temperature**

With the machine turned on press the cool control  $\blacktriangle$  or  $\blacktriangledown$  key and release, the blue cool indicator will flash. To increase the cool temperature, press the cool control  $\blacktriangle$  key, to decrease press the cool control  $\blacktriangledown$  key. As a starting point use 75. After 5 seconds the screen will default back and save the figure entered. Certain bag materials may require a higher or lower cool temperature than advised above, adjust this as required.



#### 3.4 Setting The Key Lock, Temperature Rise And Jaws Timeout

#### **Temperature Rise Timeout**

This relates to how quickly the controller expects to see a rise in temperature once the sealing jaws have been closed. If it does not see the expected rise in temperature the controller will alarm.

To adjust the value, with the machine turned on press both of the cool control  $\triangle$  and  $\nabla$  keys for 2 seconds and release when a number appears on the screen. To increase or decrease the figure use the weld  $\triangle$  or  $\nabla$  key. After 5 seconds the screen will default back and save the figure entered.

#### **Key Lock**

To prevent unauthorised alteration, the Star MkVI has a control lockout. If the green keypad locked light is on the feature is not engaged. To engage or disengage press the cool  $\blacktriangle$  or  $\blacktriangledown$  key and release to display the cool temperature, the blue indicator will flash. Press and hold both of the weld  $\blacktriangle$  and  $\blacktriangledown$  keys for 2 seconds. The green **keypad** locked light will come on or go off once the two seconds is up. Release the keys and wait for the screen to go back to default.

#### **Jaws Timeout**

This is the time allowed for the jaws to close, jaws to open or automatic knife to complete its travel before the alarms engage. To alter press the cool  $\blacktriangle$  key and weld  $\blacktriangledown$  key for 2 seconds until the display shows 2 digits with a decimal point between them. To alter this figure, use the weld  $\blacktriangle$  and  $\blacktriangledown$  keys. After 5 seconds the screen will default back and save the figure entered.

#### 4 MACHINE OPERATION

#### Star 66/66C/96/96C

Once the weld and cool time/temperature have been set, along with the compensation if required, the sealer is ready to use.

The operation involves placing the material to be sealed between the jaws, pressing the foot switch/push button, the top jaw descends automatically and runs through a weld and cool cycle, releasing on completion.

If a manual cutter is fitted push the top of the mechanism down and slide across the width of the jaw whilst the jaws are closed, then release. For the best cutting results start in the middle of the jaw and slide one way then the other.

If an automatic cutter is fitted ensure the knife selector switch is in the correct position (on or off).

When operating the machine ensure your hands or anyone else's are not between the jaws. Try and avoid touching the jaws if possible as they can become warm with continuous use.



## 5 ERRORS AND FAULT FINDING

(To reset the machine after an error, turn the power off for 5 seconds and then turn on again)

Error	Possible Cause	Solution			
The machine doesn't turn on	<ul><li>The plug is not inserted into the plug socket</li><li>Fuse blown</li><li>Internal error</li></ul>	<ul> <li>Check machine is plugged in</li> <li>Replace fuse, external/internal</li> <li>Contact Star Universal</li> </ul>			
E1 (power detected across elements when the machine is not cycling)	Weld relay stuck on     Board fault	Replace relay     Replace board			
E2 (Jaws failed to close after start signal received)	<ul> <li>Jaws timeout too low</li> <li>Solenoid jamming</li> <li>Solenoid pin broken</li> <li>Micro switch not made. Board fault</li> </ul>	<ul> <li>Increase jaws timeout (see p8)</li> <li>Check solenoid alignment and that they are free moving/clean and re-graphite</li> <li>Replace solenoid plinger</li> <li>Check micro switch clicks and are made/replace</li> <li>Replace board/contact Star universal</li> </ul>			
E3 (no power detected across the element when the machine is running a weld cycle)	<ul> <li>Broken element</li> <li>Weld relay not working</li> <li>Board fault</li> <li>Transformer blown</li> </ul>	<ul> <li>Replace element</li> <li>Replace relay</li> <li>Replace board/contact Star Universal</li> <li>Contact Star Universal</li> </ul>			
E4 (Jaws Failed to open after cycle)	<ul> <li>Jaws timeout too low</li> <li>Tapes have been replaced too tight/ tapes sticking</li> <li>Jaw return spring stretched/broken</li> <li>Solenoid jammed</li> <li>Board fault</li> </ul>	<ul> <li>Increase jaws timeout (see p8)</li> <li>Replace tapes (leaving loose)         Replace spring</li> <li>Check solenoid alignment and that they are free moving/clean and re-graphite</li> <li>Replace board</li> </ul>			
E5 (Automatic cutter failed)	<ul> <li>Link broken if manual cutter or no cutter</li> <li>Blade carriage not reaching end of stroke</li> </ul>	Replace link on connection 10     Ensure no scraps are preventing full blade travel     Contact Star Universal			
E6 (Temperature rise in element not sensed within timeout)	<ul> <li>Timeout not set correctly</li> <li>Broken element</li> <li>Weld relay not working</li> <li>Board fault</li> <li>Transformer blown</li> </ul>	<ul> <li>Adjust timeout (see p9)</li> <li>Replace element</li> <li>Replace relay</li> <li>Replace board/contact Star Universal</li> <li>Contact Star Universal</li> </ul>			
E7 (Over Temperature)	<ul> <li>Thermocouple not connected</li> <li>Thermocouple broken</li> <li>Weld relay stuck on</li> <li>Board fault</li> </ul>	<ul> <li>Check thermocouple is connected to board input</li> <li>Check thermocouple is in the correct position on jaw (see p16)</li> <li>Replace thermocouple</li> <li>Replace relay</li> <li>Replace board/contact Star Universal</li> </ul>			



## 6 MAINTENANCE



# WARNING! Unplug machine before any maintenance is carried out

DAILY MAINTENANCE				
Visually check barrier tape	Change tapes if there are any burn marks, rips OR			
	damage.			
Jaws move freely	Before turning machine on, manually close the jaws			
	and ensure they move freely.			
MONTHLY N	MAINTENANCE			
Sealing jaws	Change tapes, element and rubber if necessary. Check			
	end blocks are not damaged.			
6 MONTH N	IAINTENANCE			
Repeat monthly maintenance as above	A 6-month maintenance kit can be ordered from Star			
	Universal.			
Internal inspection	Visually check weld relay - if discoloured replace.			
	Lubricate solenoids using graphite powder and check			
	alignment. Ensure solenoid micro switches are			
	correctly aligned.			
ANNUAL M	AINTENANCE			
Contact Star Universal	You can request an onsite visit or send the machine to			
	Star Universal (Gosport) Ltd.			



#### 7 JAW MAINTENANCE AND SERVICE SPARES

Under normal operating conditions it will be necessary to replace certain consumable items that are readily available from our spares department. Use of non-Star genuine parts or the incorrect part number can cause damage to the machine and invalidate the warranty.

Before replacing any sealing jaw items ensure the machine is switched off and unplugged.

#### Replacing consumable items

**Barrier Tape:** The barrier tape is a brown Teflon coated cloth designed to prevent plastic sticking to the element ribbon and electrically isolate the elements from each other. If this becomes burnt or damaged peel the old tape off, removing any excess adhesive from the jaws. Take a length of new tape, remove one of the adhesive backing strips and stick it to one side of the jaw, remove the other adhesive backing strip and stick to the back of the jaw. The tape should be applied loosely so it is not in contact with the element ribbon when the jaws are open.





**Element Ribbon:** Remove the barrier tape as above. Place the loading pins through the expansion blocks at either end of the jaw so it is held under pressure and loosen the Allen key bolt. Remove the old ribbon. Cut a length of new element ribbon slightly longer than the jaw and fold one end back on itself by about 5mm. Place this end in one of the expansion blocks and tighten the Allen bolt. Measure the length of ribbon required to fit into the other expansion block, cut to length and fold the end back 5mm. Fit in the other expansion block and tighten the Allen bolt. Remove the loading pins and re-cover with barrier tape. Import on double heat machines the two elements must line up to produce a good seal.







**Brass Shim:** Remove barrier tape and element ribbon as above. Remove the brass clamp by fully unscrewing the Allen bolt. Replace the brass shim, attach the brass clamp and re fit the ribbon and tape as above.



**Backing Tape:** Remove the barrier tape and element ribbon as above. Peel the backing tape off the silicone rubber and clean any residual adhesive left behind. Cut the new backing tape to length and peel off the yellow adhesive backing strip. Stick the new backing tape onto the silicone ensuring a smooth even surface. Replace the element ribbon and barrier tape as above.





**Silicone Rubber/Sponge:** Remove the barrier tape and element ribbon as above. Peel the silicone rubber away from the aluminium sealing jaw and clean any residual adhesive left behind. Apply a NARROW bead of silicone adhesive to the channel, cut a piece of silicone rubber to length and press into the channel ensuring a smooth even surface. Replace the element ribbon and barrier tape as above.





Compression Spring and Ball Bearing: Remove barrier tape and element ribbon as above, remove loading pin taking extra care due to the spring being under compression. Replace the compression spring and ball bearing and press the end block in to re fit the loading pin. Refit element ribbon and tape as above.





#### 8 THERMOCOUPLE REPLACEMENT

**Thermocouple:** If the silicone has been replaced cut a shallow V in it just deep enough for the thermocouple wire to sit flush with the rubber, the tip/disc should be sat on top of the rubber. Place the thermocouple through the hole and fasten in place with thermocouple adhesive strip. The tip of the thermocouple should be in the centre of the silicone. The backing tape should be applied to cover the thermocouple.

1. Cut V shape into rubber:



2. Place thermocouple through hole in jaw:



3. Secure thermocouple using the thermocouple adhesive strip:



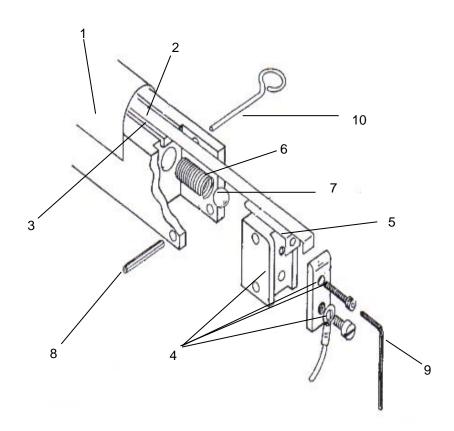
4. Place backing tape over length of rubber and replace the element ribbon:







## 9 HEATED JAW TENSION ASSEMBLY



Diag No	Part No	Description		
1	B018003	10m roll Barrier Tape		
NA	B018022	10m roll Backing Tape		
2	E024002	10m roll Element Ribbon		
3	B017002	1m Silicone Rubber		
3	B017007	1m Silicone Sponge		
4	M202005	Expansion Block (Pair)		
NA	E015007	Expansion Block Eyelet (Pair)		
5	M202004	Brass Shim		
6	B021005	Compression Spring		
7	B022002	Ball Bearing		
8	B023002	Roll Pin		
9	B029002	Allen Key		
10	M202009	Loading Pin (Pair)		
NA	B017014	85g Silicone Glue		
NA	S001001	Spares Kit (10m backing and barrier tape, 10m element ribbon, 3m silicone rubber/sponge, 85g silicone glue, pair loading pins & allen key)		



## 10 CHANGING THE CUTTER BLADE (MANUAL KNIFE)



# Take extreme care when handling the cutter blade

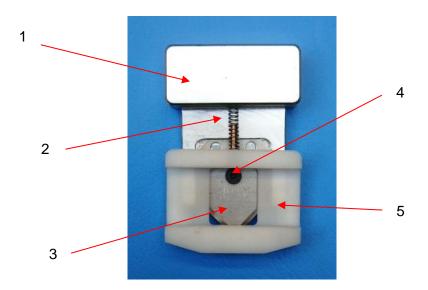
Loosen the two allen bolts at either end of the cutter runner. The cutter carriage should now be loose and lift out.

## The blade is now exposed, take extra care.

Remove the screw from the blade, being careful not to let the spring fall off, and remove the old blade. Take the new blade and replace the locking screw, ensuring the sprung blade guard is in the same position as when it was removed.

Replace the cutter carriage back on the runner, and replace the allen bolts.

## Always dispose of the old cutter blade carefully, it will still be sharp.

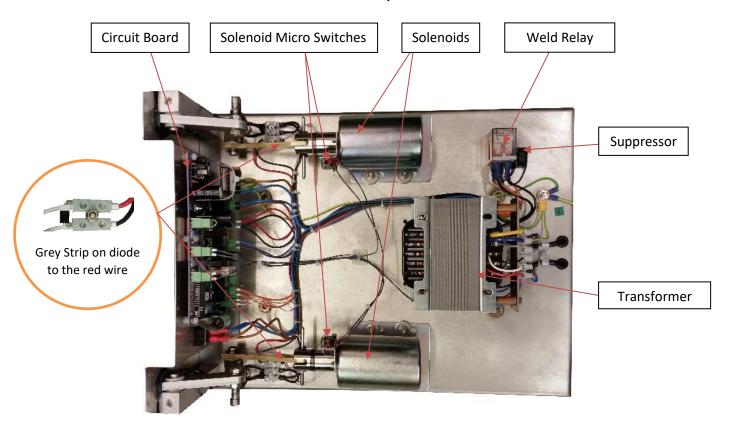


Part No	Diag No	Description		
B027014	ALL	Cutter Assembly Complete		
B027010	1	Cutter Assembly Body		
B027012	2	Cutter Spring		
B027006	3	Cutter Blade		
B024013	4	Cutter Screw		
B024011	5	Cutter Slide		
B017013	NI/A	SA 12x5mm Neoprene Sponge/m		
B017016	N/A	SA 12x8mm Neoprene Sponge/m		
S001006	N/A	Cutter Spares Kit inc P&P. Comprises		
		complete cutter, 5 spare blades,		
		spare slide and 3m neoprene		
		sponge.		

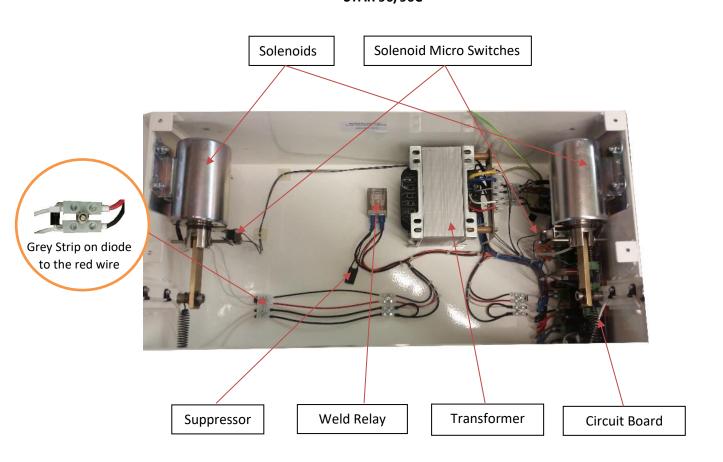


## 11 INSIDE THE MACHINE

## **STAR 66/66C**



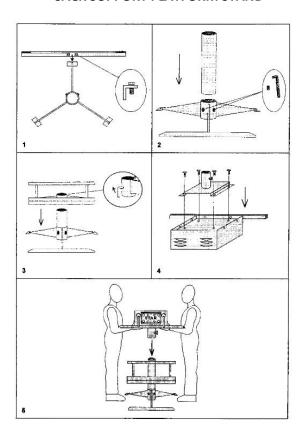
## STAR 96/96C



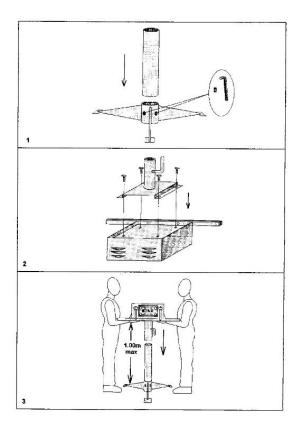


## 12 STAR 66 STAND OPTIONS

## SACK SUPPORT PLATFORM STAND

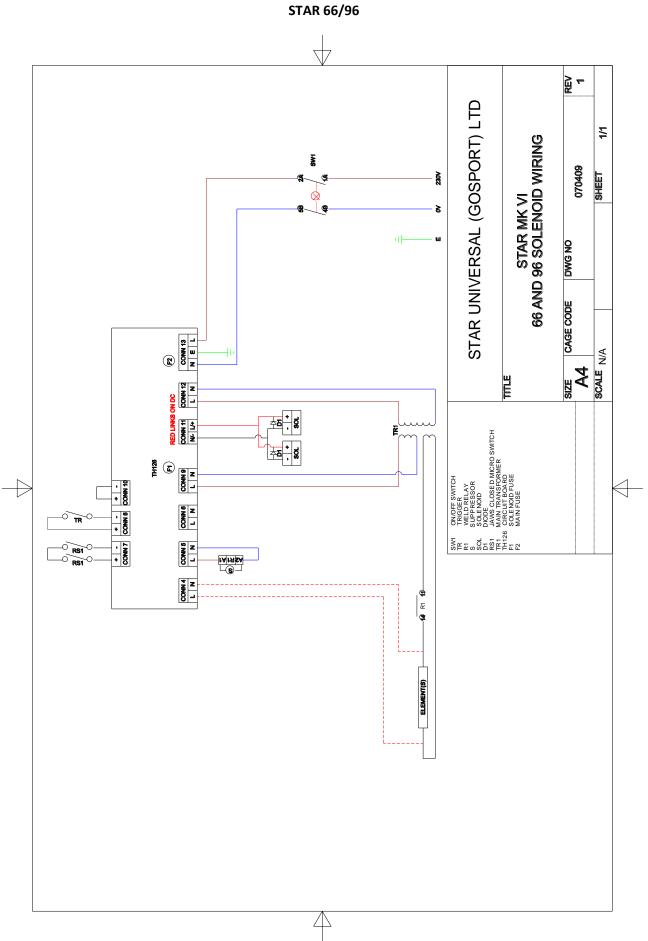


**TRIPOD STAND** 

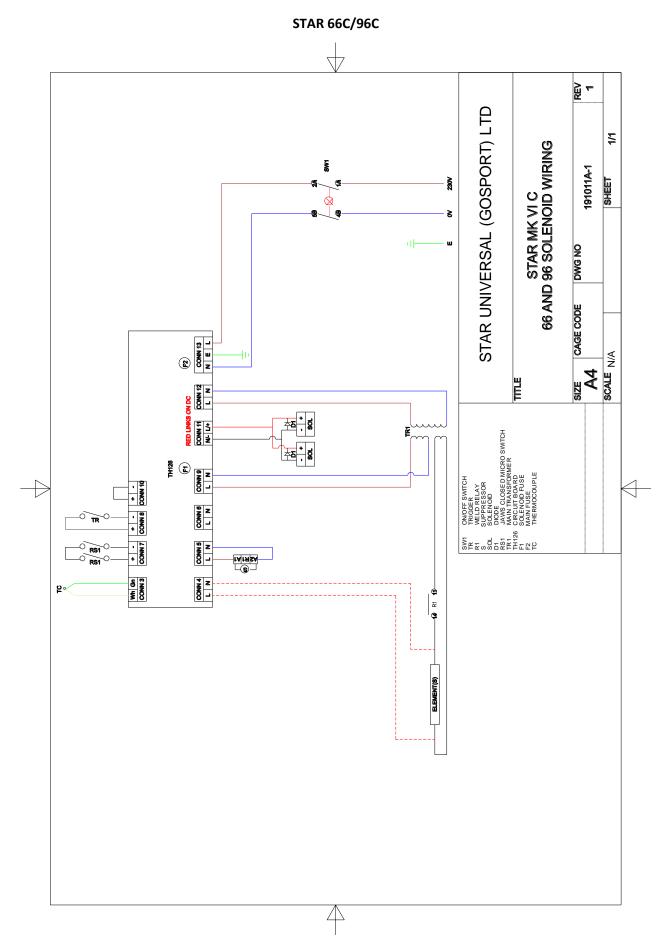




## 13 WIRING DIAGRAMS









## 14 PARTS LIST

		Description
SW1	E010001	On/Off Switch
3001	E010036	On/Off Switch Cover (IP44/65 machines only)
TR	E001001	Transformer
R1	E003008	Weld Relay
KI	E003007	Solid State Weld Relay
S	E021003	Suppressor
SOL	E002001	Solenoid
301	E002005	Solenoid Plunger
D1	E022002	Solenoid Diode
RS1	E011011	Jaws Closed Micro Switch
L)	B001031	Micro Switch Bracket
TR1	E010005	Foot Switch
INI	E010006	Heavy Duty Shrouded Foot Switch (stainless steel machines only)
TH126	E005001	MkVI Circuit Board
111120	E005028	MkVI C Circuit Board
F1	E017008	Solenoid Fuse
F2	E017005	Main Board Fuse
TC	E019005	Welded Tip Thermocouple
	E019006	Disc Thermocouple
	E013016	Mains Lead and Plug UK
NA	E013020	Mains Lead and Plug EU
	E013038	Mains Lead and Plug US
	E009004	Cable Gland
NA	E009015	Grommett
	B013001	P Clip
NA	E014001	Terminal Block (Strip of 12)
NA	M202007	Solenoid Pin
NA	B013015	Solenoid Pin Starlock Washer
NA	M002001	Brass Link Star 66
IVA	M003001	Brass Link Star 96
NA	B021006	Solenoid Return Spring
NA	B001032	Solenoid Return Spring Pin
NA	B014002	Membrane Keypad
NA	B016001	Jaw Arm Gaiter
NA	B013013	Jaw Arm Nylon Washer
NA	B030001	E Clip



## 15 TECHNICAL SPECIFICATION

## **STAR 66/66C**

Seal Length	650mm	900mm	1200mm		
Seal Width	6mm Standard, 2.5mm, 9.5mm 12.5mm and 20mm options				
Jaw Opening	Solenoid approx. 30mm, Pneumatic approx. 45mm				
Max Material thickness		1000μm approx. (4000g)			
Sealing Cycle Time		Typically, 4-10s			
Power Supply	230	OV 50/60Hz Single Phase, 115V Optio	nal		
Average Power Consumption / Cycle		0.01kWh			
Average Power	Weld 1730W, Cool 250W, Standby 25W				
Air Supply Pneumatic Machine Only	6-8 Bar Clean Dry Air				
Air Consumption / Cycle	0.525 NI at 6 Bar				
Overall Length	Solenoid 660mm, Pneumatic 750mm				
Machine Body Width	405mm	405mm	600mm		
Overall Jaw Width	715mm 965mm		1265mm		
Body Height	200mm				
Jaw Height	Tripod Stand 760-1000mm, Bag Support Stand 965mm				
Bag support Platform Adjustment	160-650mm Below Sealing Jaws				
Weight Solenoid Machine	30kg	32kg	34kg		
Weight Pneumatic Machine	27kg	29kg	31kg		
Stand Weight	10-25kg				

## **STAR 96/96C**

Seal Length	400mm	600mm	750mm	900mm	1050mm	1200mm	
Seal Width	6mm Standard, 2.5mm, 9.5mm 12.5mm and 20mm options						
Jaw Opening	Solenoid approx. 30mm, Pneumatic approx. 45mm						
Max Material thickness	1000μm approx. (4000g)						
Sealing Cycle Time	Typically, 4-10s						
Power Supply	230V 50/60Hz Single Phase, 115V Optional						
Average Power Consumption / Cycle	0.01kWh						
Average Power	Weld 1730W, Cool 250W, Standby 25W						
Air Supply Pneumatic Machine Only	6-8 Bar Clean Dry Air						
Air Consumption / Cycle	0.525 NI at 6 Bar						
Overall Length	Solenoid 660mm, Pneumatic 750mm						
Machine Body Width	400mm	600mm	750mm	900mm	1050mm	1200mm	
Overall Jaw Width	465mm	665mm	815mm	965mm	1115mm	1265mm	
Maximum Cut	300mm	500mm	650mm	800mm	950mm	1100mm	
Jaw Height	220mm						
Weight Solenoid Machine	30kg	32kg	34kg	37kg	39kg	41kg	
Weight Pneumatic Machine	27kg	29kg	31kg	34kg	36kg	39kg	

All the above weights and dimensions are approximate and based on the standard machine E&OE. Star Universal reserves the right to change the above specifications without prior notice.



### 16 ENVIRONMENTAL RESPONSIBILITY

#### **MACHINE RECYCLING**



As this machine contains electrical and electronic components it must be disposed of correctly and not in general land fill.

As Star Universal only build industrial equipment to individual customer requirements the responsibility for the disposal lies with the end user.

Star Universal will offer a collection service for machines we have built at the end of their useful life for recycling.

Please contact us for prices stating the machine model and serial number.

Producer Registration No. WEE/MM7018AA



#### 16 STAR UNIVERSAL WARRANTY POLICY

The Company provides a 1-year warranty from the date of delivery on all Star Heat Sealing machines. If any part is found defective due to faulty manufacture, Star Universal will affect the repair or replacement to the customer free of charge providing:

- a) The fault is reported directly to the Service Department.
- b) The fault is not caused by misuse, neglect or faulty adjustments by the customer.
- c) The machine failure has not occurred through normal wear and application usage.
- d) The machine has not been serviced or repaired by any person not authorised by Star Universal during the warranty period.
- e) The machine is returned to Star Universal at the address below.

Consumable items like the jaw barrier tape and heating elements are not covered by the warranty but are readily available at a charge from the Service Department.

Travel time to attend a machine on site may be charged at the current applicable rates.

This warranty is additional to the normal customer statutory rights.



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