



Data Centre Support Services & Solutions

www.workspace-technology.com

Welcome to Workspace Technology

Our range of expertise enables us to offer our unrivalled Pentagon 360 service providing Consultancy, Design, Build, Maintenance & Support completely 100% in-house across the UK.

Quality is key to our success, therefore we only utilise innovative and proven technology from reputable manufacturing partners. This ensures that our data centres run as efficiently as possible, helping you to achieve your sustainability targets by reducing your carbon footprint.

We offer a range of Data Centre Support Solutions including:

- Support Contracts
- Point Solutions
- IMAC
- Enhanced Services
- Professional Services
- Rack Hosting Services

Simply contact us today to find out more about our data centre services and see how we can support you with your mission critical infrastructure and put you ahead of the game.

Expert. Experienced. Professional.

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Welcome

Support
Contracts

Point
Solutions

IMAC

Enhanced
Services

Professional
Services

Rack Hosting
Services

Support Contacts

Workspace Technology are dedicated to delivering industry-leading mission critical data centre maintenance providing a comprehensive range of expert planned preventative maintenance, 24x365 emergency call-out, and technical support.



Planned Preventative Maintenance



Emergency Call Out Service



Service Plan Options

Services	Standard	Comprehensive
Planned Preventative Maintenance	✓	✓
New Equipment 12 Month Warranty	✓	✓
Minor Adjustments During Service Visits	✓	✓
Technical Support	✓	✓
Engineer's Call Out Charges		✓
Variable Response Times		✓
Out of Warranty Equipment Replacement		✓

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Point Solutions

In addition to our Integrated Infrastructure Solutions, we provide a range of Point Solutions, where replacement, upgrades or additional equipment is required.



Cooling Systems
CRAC Units, InRow, On-Rack/Rear Door and Overhead, Freecool Evaporative Free Air Cooling



UPS
Rack mount and modular UPS systems



Airflow Aisle Containment



Fire Suppression & VESDA Systems



White Space Construction
Raised Flooring, Modular Walls, Ceilings, Lighting



Racks & PDUs
High quality enterprise class equipment racks and PDUs



Access/Security Control
Intruder Detection, Access Control & CCTV systems



Generators
Comprehensive range of diesel generator sets for data centre, commercial and industrial applications



Cabling
Certified cable installer of Cat5e, Cat5, Cat6A and fibre optical data centre solutions

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IMAC (Installs, Moves, Additions & Changes)

Workspace technology Ltd holds a great depth of experience working within Live Environments to securely and systematically deliver your IMAC requirements.



- Power Capacity Surveys
- Upgrades of Distribution Boards & Equipment
- Small Power

Power System Modifications



- Fitting of Infrastructure Management Systems (Cabling, Tray Works, Baskets)
- Improved Lighting & Security
- Installation of System Backbone Infrastructure
- Upgrades/Modifications of Fire Systems
- Raised Access Floors

Construction Changes



- Detailed Surveys of Existing Systems to Identify Standards of Structured Cabling
- New Copper/Fibre Cabling
- Installation of Inter-cabinet Links
- Data Points
- Labelling
- Detailed Patching Documents

Structured Cabling



- Rack/I.T Cabinet Relocation
- Risk Assessments & Method Statements
- Detailed Migration Programme
- Comprehensive Labelling Services
- Specialist Experienced Engineering Personnel
- High Security Specialist Vehicles

Rack Migration

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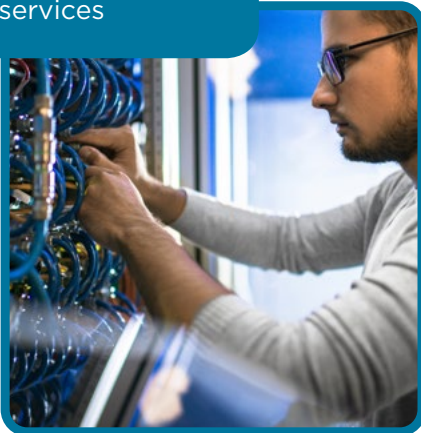
Enhanced Services

Professional Services

Rack Hosting Services

Enhanced Services

Workspace Technology offers a range of additional enhanced services designed to complement our core support services



- 5 Year Periodic Electrical Testing
- Freecool Damper Overhaul Service
- Technical Cleaning
- Generator Load Bank Test
- Generator Fuel Polishing Service
- Electrical Thermal Imaging Survey
- Emergency Disaster Recovery/Hire Pre-Planning Service
- 10 Year Fire Cylinder Hydrostatic Test
- Room Integrity Tests & Room Resealing
- Smart Hands

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Professional Services

Our Professional Services are designed to identify operational and performance issues before they become a problem helping to lessen the likelihood of unplanned maintenance costs.

Data Centre Audits

Audit reports will highlight recommendations with predicted impacts that will have on a data centre

Data Centre Optimisation

Address data centre imbalances by fine tuning system settings and configuration arrangements with the aim of achieving optimum energy performance

Onsite Facilities Engineers

Complement your PPM servicing by providing regular visits to perform general infrastructure inspections, adjustments, lubrication and periodic testing

Management & Monitoring Systems

Environmental Monitoring, Data Centre Expert (DCE), EcoMeasure, Data Centre Infrastructure Management (DCIM)

Consultancy Service

Data Centre Strategic Advice, Data Centre Due Diligence, Site Selection Operation

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Rack Hosting Services

Workspace Technology's DC One Rack Colocation Hosting facility is conveniently located in Sutton Coldfield, in the heart of the West Midlands just 12 miles from central Birmingham and 15 minutes from the M6 and M42 motorway. Offering a flexible approach to Managed Service Providers and 'sophisticated' end users, from as little as 1U of rack space, clients can establish small scale computing deployments with modest start-up fees.



- 600/750 w x 1070/1200 d 42U cabinets
- Dual 16A or 32A power feeds as standard
- Intelligent PDUs
- Billing based on agreed power thresholds

Colocation Options



- Customised Space for sole occupancy clients
- Avoids Capex costs associated with owning your own data centre
- Typically 20-50 racks capacity

Private Data Suites



- 'Ready to Go' Space from 1U
- Consolidation Area
- Optional Enhanced Security
- Flexibility to Expand or Downsize
- Multiple Diverse 10g internet connections

Shared Data Suites



- Project Implementation with a Single Point of Contact
- First Line Support Services with Specialist Technical Knowledge
- 24/7 Access to Qualified & Trained Engineers

Client Centric Services

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Workspace Technology aims to deliver competitive advantage to our clients through the design and implementation of agile, quality and expertly engineered data centre infrastructure solutions. From bespoke full-scale design and build projects to modular, prefabricated and micro data centre solutions, we work alongside clients from a variety of sectors to deliver 'fit for purpose' systems that far exceed their expectations.



Interested in finding out more?
Our friendly team are on hand to take your call
Call us: 0121 354 4894
Email us: sales@workspace-technology.com
www.workspace-technology.com



Workspace Technology Ltd. Unit 10, Reddicap Trading Estate, Sutton Coldfield, West Midlands, B75 7BU

