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Scientific
SUPPORT SERVICES

Pick the best in
Scientific Support

Scientific Support Services Ltd, established in 1994, provides a comprehensive range of after sales support services delivered by fully trained service professionals.

Our services :-

- **Wide range of flexible service contracts with guaranteed response times minimizing downtime**
- **Ad-hoc service visits, restoring your instrument after hardware failure**
- **Installation and relocation service, our service professionals install, calibrate and performance check your instrument**
- **Preventative maintenance with performance verification, reducing the risk of unplanned instrument downtime**
- **4Q validation for regulated laboratories, ISO17025, GLP, 21 CFR part 11**
- **Telephone and email technical support, fast response to your hardware and software questions**
- **Bespoke on-site customer training**
- **Calibration and reference standards**
- **Service parts and consumables**

Supported Products :-

- Agilent Technologies 7890, 6890 and 6850 Gas Chromatographs including 7683, 7693 and CTC Autosampler Systems
- Agilent Technologies and Antek Sulphur and Nitrogen Chemiluminescence detectors
- Agilent Technologies 5977, 5975 and 5973 series Mass Selective Detectors
- Agilent Technologies 1100 and 1200 series HPLC
- AC by PAC custom chromatography solutions including hardware, software, and applications
- Da Vinci Laboratory Solutions, Liquefied Gas injector and associated hardware, software and applications
- Chromatography accessories from Da Vinci Laboratory Solutions, SIM, F-DGSi and AlyTech
- Full range of laboratory instrumentation from KRUESS Optronic, XOS and SCINCO

www.scientificss.co.uk/support

On-Site Customer Training :-

Scientific Support Services Ltd specialises in providing a wide range of bespoke on-site customer training courses for the full range of Agilent, AC by PAC and Da Vinci Laboratory Solutions chromatography hardware, software and applications. These are delivered by highly experienced trainers using the instrumentation the trainee is expected to work with daily.

Bespoke Training Packages :-

It is very important to us that the training program meets your needs. We discuss your requirements in detail, then customise every training experience to suit you. From the presentations we show, to the practical demonstrations we use, we'll deliver the level of detail you require.

Keeping the training interesting :-

We use a variety of tools to convey the complexity of the concepts you deal with on a daily basis. From interactive virtual systems and method animations for entire applications, we'll help you get to grips with the theory. We keep our presentations interesting with plenty of hands-on practical experience for the trainee. www.scientificss.co.uk/customer-training

Service parts & Consumables from Agilent and AC by PAC :-

Scientific Support Services hold a comprehensive inventory of consumables and service parts to ensure fast delivery, reducing downtime and ensuring a first time fix. We also supply a wide range of certified reference and calibration standards from Spectrum Quality Standards.

Other products from Scientific Support Services :-

- **Density meter, Polarimeters and Refractometers from KRUESS Optronic**
- **GasMix family of products from AlyTech**
- **Benchtop XRF from XOS**
- **Smart hydrogen sensor for GC from Da Vinci Laboratory Solutions**
- **Chromatography accessories from SIM**
- **Laboratory H₂, N₂ and Zero air gas generators from F-DGSI**
- **Spectroscopy from SCINCO**

www.scientificss.co.uk/products



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Our clients include • Shell • GSK • YARA • Exxon • Intertek • IFF • BAT • Medichem • Expro NS • SGS
Agilent and AC by PAC • GC • GCMS • HPLC • Breakdowns • Contracts • PM/PV • Training • Consumables

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