

sapphire



An Introduction to  
**Sapphire**  
**Anywhere**

# Introduction

Cloud services enable today's businesses to be more nimble, efficient and cost effective than ever before – that's why we offer Sapphire Anywhere.

Sapphire Anywhere is our enterprise class cloud hosting service, allowing you to leverage the power and flexibility of business management software in the cloud thanks to data centres around the world. Sapphire Anywhere is a purpose built software as a service (SaaS) platform created to support the technology stack of our enterprise software applications portfolio.

Built on Sapphire's extensive knowledge of cloud computing platforms and our experiences in partner hosting we have created a true one stop-shop, providing a comprehensive service offering across all our enterprise software applications, from initial consultation through to delivery.



# Comparing Ongoing Costs



## On Premise

- › Apply fixes, patches and upgrades
- › Downtime
- › Performance tuning
- › Rewrite customisations
- › Rewrite integrations
- › Upgrade dependent applications
- › Ongoing IT burden
- › Maintain/upgrade hardware
- › Maintain/upgrade network
- › Maintain/upgrade security
- › Maintain/upgrade database



## Cloud

- › Subscription fee
- › Training
- › Configuration



# The Benefits of Hosting

Moving your enterprise software applications to the cloud delivers many benefits for you organisation, including:

- » No more system maintenance, leaving you to concentrate on your business
- » Eliminate expensive capital investment, with limited hardware costs
- » Reduce IT overheads, with minimal in-house technical knowledge required
- » Increase business flexibility and agility
- » Ensure seamless growth thanks to the elastic nature of cloud computing
- » Greater performance and reliability at a lower cost
- » Software upgrades and security patches are streamlined saving you time and money

## The Sapphire Difference

Existing customers receive all the benefits of the cloud plus:

- » 24 x 7 platform support from a single supplier
- » Enterprise-grade security and compliance
- » Faster disaster recovery
- » Delivery of IT support in minutes rather than months
- » Fast implementation (can be up and running within a week)
- » Full enterprise software application support
- » Increase user count easily and cost effectively
- » Global reach as standard



# Enterprise-Class High Availability and Disaster Recovery as Standard

Sapphire Anywhere provides security and peace of mind through world-class data management.

- › All physical layers of the configuration have a minimum of N+1 redundancy (meaning any physical components such as disks, switches, physical blades etc. can fail without impacting system availability).
- › All environments are backed up daily on a system-by-system basis using dedicated appliances, resulting in fast backup and recovery.
- › SAN replication technology allows full system replication between primary and secondary data centres, guaranteeing no more than three hours of system data loss.



# A Fully Managed End-to-End Service

All environments are backed up daily on a system-by-system basis using dedicated appliances, resulting in fast backup and recovery.

- » A fully managed end-to-end service
- » 24 x 7 platform monitoring (system health/ performance counters etc.) across a client's individual estates.
- » Microsoft SQL Server management (admin, backups and health monitoring).
- » User management (password reset, user creation/deletion/suspension).
- » All patching of Microsoft platform level services provided. Scheduled service outages will be agreed with customers, with 24 hour minimum notice for emergency patching.

## Complete Support

Our Sapphire owned infrastructure means you have access to architects and engineers with extensive practical experience in cloud migration, cloud platform deployment and virtualisation, alongside direct product specific knowledge.

Sapphire Anywhere is a cloud platform built around our rich technical experience and extends fully across Sapphire's product portfolio. We do not deliver other applications that are not our line of business, such as Exchange/Outlook. This ensures all products we support are within our core competencies.



# A Fully Scalable Solution

Sapphire Anywhere has a fully modular approach that allows granular expansion of storage, network connectivity, bandwidth and compute power. The consumption based model allows Sapphire to proactively and dynamically change resources and flex user count easily.

Services are offered both as single and multi-tenant deployments depending on your requirements, so costings can be arranged per user or by resource consumption dependent on your company needs.

Software upgrades are managed remotely within the safe confines of our testing environment, and no changes or upgrades will be made without your permission.

**Contact us to learn more about how Sapphire Anywhere can spearhead your cloud strategy.**



# Industry leading enterprise software from Sapphire Systems

Sapphire Systems is a leading global provider of cloud and on premise enterprise software delivering organisations with industry specific solutions. With over 1,000 customers' worldwide, Sapphire partners with market leading software authors, develops unique customisations, and offers unrivalled customer service and support. Headquartered in London with offices across the United Kingdom, United States, Australia, Latin America and Asia, Sapphire offers 24-hour support and has extensive knowledge and experience in helping clients to achieve a measurable return on investment.

**For more information visit: [www.sapphiresystems.com](http://www.sapphiresystems.com)**

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