



# Managed Database Administration

Your databases are critical to your business, but maintaining a powerful, advanced database is a full-time job. Unchain your IT staff to work on other activities and safeguard your vital business information at the same time with our Managed Database Administration (MDBA) service.

## How does it work?

Our MDBA service starts with the installation of the ProMonitor management software which documents the entire database architecture.

Followed by a mini health check to identify any areas where performance and database design can be improved. The monitoring software will then be configured to monitor specific performance metrics such as disk I/O usage, memory usage and log file errors.

We will also track other things such as backup job success and table growth. If any of these metrics show problems, you will be alerted and our DBAs will resolve the issue. You will be provided with a detailed incident report which includes recommendations to avoid the same thing happening again.

## Benefits to your business

- **Save the time, money and resources** needed to employ an in-house Database Administrator (DBA).
- **Alleviate the burden on your IT staff**, so they can refocus on other strategic work and business growth.
- **Monitors trends which could signal potential problems** such as index fragmentation, so you can proactively make changes before any issues arise.
- **See how your database is performing in real-time** via a web-based monitoring portal with online analytics.
- **Safeguard your business-critical information 24/7** so that you can always operate at peak performance.

## Find out more

Contact us today on **0161 355 300** or email [sales@bcpsoftware.com](mailto:sales@bcpsoftware.com) to find out how our central data solutions could benefit your business.

