



## Voice Directed Warehouse Management

Today's warehouse managers have a bewildering array of technologies to choose from as they strive to streamline operations, reduce costs and improve performance. But which solution is best? Below we outline why replacing your paper or RF system with Voice WMS will be more beneficial to you in the long-term.

### Why choose a Voice WMS?

Voice technology has revolutionised warehouse processes because it enables staff to work hands free. This means that the receiving, picking and replenishing processes can be significantly reduced.

### How does it work?

Workers wear a wireless headset connected to a mobile computer which directs them on where to go and what to do. The worker then confirms their actions by speaking directly through the headset which is enabled with voice recognition technology.

### What are the benefits?

- It **increases productivity** because instructions and responses do not require the operative's eyes or hands.
- It **improves accuracy by 99.99%** by eliminating the need for keyboard entry and typing errors.
- **Training only takes 30 minutes**, and there is no need for screen navigation or software training for operatives.
- It creates a 'live' environment which makes it **easier to manage operations** in real-time as incidents occur and identify individual performance issues or training requirements.

### What ROI can I expect?

The ROI on a Voice WMS will vary from one company to another and is dependent on a number of factors. Therefore, we provide personalised ROI calculations. This is usually based on how many picking shifts are in operation, what infrastructure is already in place, e.g. RF Network, and whether the existing warehouse management software supports Voice.

### Find out more

For your personalised ROI calculation contact us on **0161 355 300** or email [sales@bcpsoftware.com](mailto:sales@bcpsoftware.com) and find out how our Voice WMS solutions could benefit your business.

