

# D G HOWELL (HYDRAULIC ENGINEERS) LTD

## HYDRAULIC REPAIRS

### How it works

1 – Getting it here

There are three ways – choose whatever suits you best

- a. You bring the item to us
  - b. We collect
  - c. We send a fluid power technician to remove it from your machine/vehicle
2. We book the item into our system and give it a dedicated job number which ensures full traceability. This is also useful if it comes back for repair any time in the future we will have a record of any parts used.
  3. Our technicians strip the item down, clean it and assess what is required to repair it.
  4. We cost the repair and send you a report detailing the price of the repair and how long it will take to do it
  5. You decide if you want to proceed.
  6. Parts ordered.

Lead time is determined by the availability of the items required. We carry a huge stock of parts (over 5,000) but if we don't have it in stock we are dependant on the manufacturer. However after 35 years we know where to buy from to get the best price and availability Also if the item is obsolete and spares no longer available we can get the parts made if its cost effective to do so.

7. Item repaired and fully tested on our purpose built rigs.
8. Test certification issued if required
9. You collect or we deliver – it's up to you.

## **WHY US**

- Over 35 years experience specialising in this type of work.
- Most of our technicians have over 25 years experience
- Often the repair is carried out on a next day basis.
- A same day service is also available in breakdown situations
- Fully documented inspection report
- Full test and certification
- Full traceability
- Details of seals and parts used entered on our computer database.
- Warranty (conditions apply)
- Skilled, experienced fluid power technicians
- Collection and delivery service
- Quality assured since 1991

**PROUD TO HAVE SERVED SOUTH WALES  
INDUSTRY SINCE 1977**